



## **ENVSGC04 Managing the construction project**

**Examination Paper, May 2002**

**Answer TWO Questions only**

1. Describe and analyse the factors that make a problem either *tame* or *wicked*. State how *tame* and *wicked problems* relate to the project process. How might a project manager attempt to manage a wicked problem?
2. Describe and compare alternative ways of managing the *supply chain* in order to achieve the mobilisation of the resources required for projects from the resource base.
3. How does understanding the client's decision-making unit (DMU) by the contractor or project manager contribute to effective project management.
4. What is *gap analysis* and how can the approaches to gap analysis be applied to the construction project?
5. Analyse the respective advantages and disadvantages of the single point of contact ("the account handler") and the sequential points of contact ("the relay team") approaches to client management, during the construction of a project.

**END OF PAPER**