DIRECTORATE FOR QUALITY AND STANDARDS IN EDUCATION

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FORM 5	BUSINESS STUDIES	TIME: 1h 45min
Department for Curriculu Educational Assessment U	UALITY AND STANDARDS IN EDUCATION m Management and eLearning Unit or Secondary Schools 2013	Track Track
		Students

MARKS

Section A	Section B	Section C1	Section C2	Section C3	Section D	TOTAL

SECTION A: ANSWER ALL QUESTIONS.

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Each question carries 2 marks, giving a total of 20 marks for the whole Section.

1.	The two factors of production that form the manpower of a firm are:	
(a) (b) (c)	land and labour labour and entrepreneurship capital and labour	
2.	A company which is experiencing a high labour turnover should:	
(a) (b)	seek to provide better conditions for its employees recruit less people	
(c)	increase disciplinary procedures	
3.	The shareholders of a public limited company:	
(a) (b) (c)	are usually few and their investment is very risky can sell their shares at the Stock Exchange have no say in the running of the company	
` /		
4.	An employee of the Purchasing Department should seek suppliers who	o:
(a) (b) (c)	provide a large number of catalogues, leaflets and invoices are reliable and provide good quality products at fair prices always keep a large amount of stock of the same good	
5.	A customer wishes to order furniture made to measure for his house by:	e and this is produced
(a) (b)	job/unit production mass production	
(c)	batch production	

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		ide
6.	Though profit is a major objective of any business , in a competitive we survival depend also on:	orld success a
(a)	overtime facilities	1
(b) (c)	e-commerce customer satisfaction	
(C)	customer satisfaction	
7.	Wholesalers are necessary in the chain of distribution in order to:	
(a) (b)	store in large quantities and then break bulk use penetration pricing	
(c)	provide niche marketing	
8.	Banks provide several services to businesses such as:	
(a)	progressive taxation and current accounts	
(b) (c)	overdrafts and night safe facilities a double coincidence of wants and loans	
(-)	W GORGE COMPLETE OF WALLS WITH TOWNS	
9.	When there is delegation of authority:	
(a)	work responsibilities are shared with subordinates	
(b) (c)	all the work is centralised organisation charts are delayered	
()		
10.	In order to decrease a Balance of Payments deficit, a country should to	ry to:
(a)	increase total exports and decrease total imports	
(b) (c)	decrease visible exports and increase invisible imports use barriers to trade such that exports are limited	
(0)	use ourners to trade such that exports are finned	
		(20 marks)

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SECTION B: Answer all questions in this Section.

This Section carries a total of 20 marks.

Examine the table below and then answer questions a, b, c and d which are set on it.

ION B: Answer	-			h are set on it.
ection carries a t			a, b, c and d which	h are set on it.
Name of Business	Gross Profit €	Net Profit €	Turnover €	Capital Employed €
Fitness Sportswear	14,000	2,000	40,000	30,000
Natural Foods Ltd	8,500	6,000	36,500	50,000

Work out the Gross Profit Margin for both businesses. (all workings must be shown) a. (4 marks)

Work out the Net Profit Margin for both businesses. (all workings must be shown) b. (4 marks)

- Work out the Return on Capital Employed (ROCE) for both businesses. (all workings c. must be shown) (4 marks)
- If you were to invest in one of the businesses mentioned in the table, which one would you d. choose? Give adequate reasons for your answer. (4 marks)
- Who can be interested in **examining the final accounts**? Give **two** (2) **examples**. e.

(2 marks)

f. Name two (2) tests used to see whether the firm is safely liquid. (2 marks)

SECTION C: Answer any two (2) Questions (with all their respective sub-divisions foolscaps provided.

Always read the extracts carefully before answering the questions.

Each question carries a total of 20 marks, giving a total of 40 marks for the whole Section.

Question 1

Business development has of course gone through different stages with the passing of time. It can be said that it started from the simplest subsistence economies till it reached the stage of globalisation. Nowadays, transactions have increased and become more complex because of interdependence. A large number of countries have a mixed economy and others are moving towards free-market economies.



a. Below is a list of different stages of business development and a list of characteristics of each stage. However, the two lists need matching up. In the middle column, next to each characteristic put down the appropriate number relating to the stage of business development to which the characteristic refers. (10 marks)

	Stages of Business Development	No.	Characteristics of Each Stage
1.	Subsistence Economy		Association of craftsmen in a particular trade
2.	Crafts Industry		The creation of a single market worldwide
3.	Guilds		Development of trade & the Cottage Industry
4.	Industrial Revolution		Agricultural production & self-providing of basic needs
5.	Global Economy		Replacement of an economy based on manual labour to
			one dominated by industry and machines

b.	What do	we mean b	y mixed	economy?

(2 marks)

c. Moving from a **centrally-planned economy** to a **free-market economy** implies some changes. Say whether the following are **True** or **False** by putting a "T" or "F" respectively in the spaces provided. (6 marks)

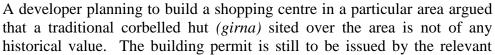
True (T) or False (F)

•	more health/educational services provided by the state	
•	a larger public sector	
	increased competition	

d. Which stage of production grows larger in economies of developed countries?

(2 marks)

Question 2



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authority. Meanwhile a number of residents of the surrounding area, backed by environmental groups are protesting about the building of the shopping centre, maintaining that the corbelled hut is an important historical structure.

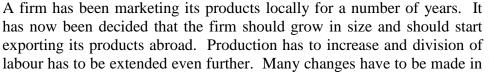
a. To **which authority** is the text referring?

(2 marks)

- b. The authority mentioned in the text is somehow controlling the businessman. Other organisations can help a businessman in several ways. Name any organisation that can be of help to a business and describe how it aids the business. (4 marks)
- c. Groups such as the **environmental groups and the protesting residents** referred to in the text above have a particular name. Can you say **what they are called**? (2 marks)
- d. Indicate **two (2) methods** that can be used by such groups **to protest against** the building of the shopping centre. (2 marks)
- e. From what you have read, what could be the **opportunity cost** if the shopping centre is built up? (2 marks)
- f. In the grid below, **list a private cost and private benefit for the developer** if he builds the shopping centre. Then write down **an external cost and an external benefit** resulting from the building of the shopping centre. (8 marks)

Private Cost	Private Benefit
External Cost	External Benefit

Question 3





the marketing & sales, finance and other sections of the firm. It is feared that employees may resist the change but somehow management has to make them accept the necessary changes.

- a. Growth of a firm can be internal as well as external. Suggest **two (2) ways** how the **firm may expand externally.** (2 marks)
- b. Indicate **two (2)** possible **problems** that the firm may meet with when **exporting**.

(4 marks)

- c. It is to be decided whether to use air transport or sea transport for the exportation of the firm's products. Discuss in some detail **two (2) possible things** you would take into consideration **before deciding on the type of transport.** (4 marks)
- d. What is meant by **division of labour?**

(2 marks)

e. List two (2) reasons why employees would resist the changes proposed.

(4 marks)

f. Give two (2) actions that management may take to make employees accept changes in the firm. (4 marks)

SECTION D: Answer this Section in the spaces provided. This Section carries a temarks. Distinguish between each set of words given hereunder. 1. Revenue and Cost of goods sold						
Dis	tinguish between each set of words given hereunder.	3.5				
1.	Revenue and Cost of goods sold	OM				
2.	Feedback and Breakdown of communication	-				
3.	Recruitment and Dismissal	-				
4.	Economies of scale and Diseconomies of scale	-				
5.	Break-even point and Profit	-				
		_				

(20 marks)