

FOR OFFICIAL USE

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Total

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3780/402

NATIONAL
QUALIFICATIONS
2011

FRIDAY, 13 MAY
10.20 AM – 11.35 AM

**SOCIAL AND
VOCATIONAL SKILLS
STANDARD GRADE**
General Level
(Communicative Abilities)

Fill in these boxes and read what is printed below.

Full name of centre

--

Town

--

Forename(s)

--

Surname

--

Date of birth

Day Month Year

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Scottish candidate number

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Number of seat

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- 1 Answer **all** of the questions in the paper. Write your answers in the spaces provided.
- 2 If you need more paper, ask the Invigilator.
- 3 You may use a calculator.
- 4 Before leaving the examination room you must give this book to the Invigilator. If you do not, you may lose all the marks for this paper.



1. The S3 Social and Vocational Skills (S&VS) group at Inverfauld School, School Lane, Inverfauld, IN4 5RT is having a problem with the new laminator which was bought as part of the Make an Item Experience in February. The group was intending to produce personalised mats and coasters to sell as Easter gifts and required the laminator to give a professional finish. A number of orders were taken.

The laminator does not heat to the required temperature so cannot seal the mats completely. It was repaired in March but the fault returned almost immediately. A number of orders remain incomplete and because of this several customers have now cancelled their order.

You have been asked to write a letter of complaint to Mr Andrew Foster, Manager, Office Supplies, Market Street, Inverfauld, IN4 7AB.

Your letter should include the following information.

- When the laminator was purchased
- What the problem is
- Why it is important to have it working
- What you expect Mr Foster to do

Write your letter on the opposite page, using today's date. You will find this on the front of your examination paper.

An additional space for your letter will be found, if required, on *Page twelve*.

1. (continued)

Marks

13

Total marks for Question 1 (13)

2. The S3 S&VS group at Inverfauld School has been making and selling tile clocks for their Make an Item Experience. Below is a list of the sizes and numbers of tile clocks that were sold by the group.

The total amount of money collected from the sale of the clocks was £507.

Clock Size	Price per Clock	Number Sold	Money Collected
4"	£3.00	77	£231.00
6"	£3.50	48	£168.00
8"	£4.00	27	£108.00
		Total	£507.00

The price list for the materials that the S&VS group needed to buy for their Make an Item Experience can be found below.

	Terry's Tile Centre		
Item Code	Price List		
KT4	4" Tiles	– per pack 7	£3.00
KT6	6" Tiles	– per pack 7	£4.00
KT8	8" Tiles	– per pack 5	£4.00
CH	Clock Hands	– per set	£0.50
CM	Clock Mechanisms	– each	£1.00
B	Batteries	– per pack 3	£2.25
	Note: 10% discount given on purchases over £400		

2. (continued)*Marks*

- (a) Using the information **opposite**, complete the order form below to show the cost of the materials used by the S&VS group.

Note: Each clock requires: 1 tile

1 set of clock hands

1 clock mechanism

1 battery

ORDER FORM			
Item Code	Price per pack/set	Number of packs/sets	Cost £
		Total	
		10% discount (if applicable)	
		Total Expenditure	

17

- (b) How much profit did the S&VS group make from their Make an Item Experience?

£ _____ **1**

Total marks for Question 2 (18)

[Turn over

3. Four pupils from Miss Wilson's S3 S&VS group at Inverfauld School have chosen to learn to snowboard at Inverfauld Council's Dry Ski Slope.

Mr Armstrong, the Community Education Officer, will be leading the group and he will also be learning to snowboard. You have been asked to book a series of lessons for the group on Tuesday afternoons in May and June 2011.

Use the information below and on the page opposite to help you to complete the booking form on *Page eight*.

Name: D Brown Age: 15
Activity: ~~Skiing~~/Snowboarding
Level: Beginner/~~Experienced~~
Height: 169 cm Shoe size: 6
Inverfauld Leisure Services
Cardholder Yes/No

Name: T White Age: 14
Activity: ~~Skiing~~/Snowboarding
Level: Beginner/~~Experienced~~
Height: 165 cm Shoe size: 6
Inverfauld Leisure Services
Cardholder Yes/No

Name: W Scott Age: 15
Activity: ~~Skiing~~/Snowboarding
Level: Beginner/~~Experienced~~
Height: 172 cm Shoe size: 7
Inverfauld Leisure Services
Cardholder Yes/No

Name: B Hurst Age: 14
Activity: ~~Skiing~~/Snowboarding
Level: Beginner/~~Experienced~~
Height: 158 cm Shoe size: 5
Inverfauld Leisure Services
Cardholder Yes/No

Name: B Armstrong Age: 47
Activity: ~~Skiing~~/Snowboarding
Level: Beginner/~~Experienced~~
Height: 153 cm Shoe size: 7
Inverfauld Leisure Services
Cardholder Yes/~~No~~

3. (continued)

INVERFAULD DRY SKI SLOPE

Castle Street

Inverfauld

IN66 7RF

Floodlit Dry Ski Slope

Opening times: Mon to Fri 10.00 am – 10.00 pm

Weekends 9.30 am – 10.30 pm

Charges:

Skiing lessons:		
Group lessons 6 × 1 hour lessons		
Max 8 per class		
	Senior	Junior
Beginners	£34.00	£30.00
Experienced	£36.00	£32.00

Snowboarding lessons:		
Group lessons 6 × 1 hour lessons		
Max 5 per class		
	Senior	Junior
Beginners	£45.00	£40.00
Experienced	£48.00	£45.00

Inverfauld Leisure Services Cardholders

All courses: Senior £24.00 Junior* £20.00

*under 18

All equipment and clothes/footwear are included in charge.

Timetable

Skiing lessons	Course code	Day	Date of 1st lesson	Date of last lesson	Time
Beginner	1A1	Monday	23rd May	27th June	10 am or 2 pm
Experienced	1A2	Thursday	19th May	23rd June	11 am or 3 pm
Beginner	1A3	Tuesday	17th May	21st June	10 am or 2 pm
Experienced	1A4	Wednesday	18th May	22nd June	11 am or 3 pm
Snowboarding lessons	Course code	Day	Day of 1st lesson	Date of last lesson	Time
Beginner	1B1	Tuesday	17th May	21st June	11 am or 3 pm
Experienced	1B2	Wednesday	18th May	22nd June	10 am or 2 pm
Beginner	1B3	Monday	23rd May	27th June	11 am or 3 pm
Experienced	1B4	Thursday	19th May	23rd June	10 am or 2 pm

Friday, all day, and Saturday and Sunday mornings:

Individual private lessons by arrangement.

Please complete the application form and return it to the address above.

[Turn over

3. (continued)

Marks

INVERFAULD DRY SKI SLOPE
Castle Street
Inverfauld
IN66 7RF

APPLICATION FOR GROUP LESSONS

Course: Skiing/Snowboarding (Delete as necessary)

Group leader

Number in group: Seniors Juniors

Course code: Time

Date of first lesson

Date of last lesson

Total cost of group lesson: £

Group Details

Name	Leisure Services Cardholder? Please tick	Information needed for equipment and clothing/footwear hire	
		Shoe size	Height in cm

15

Total marks for Question 3 (15)

[Turn over for Question 4 on *Pages ten and eleven*

4. As part of the ongoing School campaign to work with the community to Reduce, Reuse, Recycle, the S3 S&VS group invited Mr Caldwell from “Cool Cans”, the local recycling plant, on Monday 9th May to talk about his recent textile campaign. The campaign involved unwanted clothes being collected and:

- supplied to local charities
- exported to help developing countries
- shredded for industrial use.

Mr Caldwell is now launching “Cash for Textiles”. This will pay organisations up to 20p per kilogram and will support school fundraising activities.

After his visit the group decided to organise a Textile Week starting on Monday 23rd May to encourage people to bring in unwanted clothing. The items would be collected and weighed each day during Registration before being delivered to “Cool Cans”.

A prize for the class who collected the most would be donated by Mr Caldwell.

Your task is to design a poster, using relevant information from above, to advertise and encourage others to take part in the Textile Week. Use the page opposite for your poster.

An additional space for your poster, if required, will be found on *Page thirteen*.

4. (continued)

Marks

14

Total marks for Question 4 (14)

[END OF QUESTION PAPER]

Additional space for letter for Question 1

Additional space for Question 4

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FOR OFFICIAL
USE

Examiner's Marks		
Q1		13
Q2		18
Q3		15
Q4		14
Total		60