



**2010 Product Design**

**Higher**

**Finalised Marking Instructions**

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**Higher Product Design Paper 2010  
MARKING SCHEME**

	<b>Section A</b>	
<b>Question 1</b>	<b>Answer Scheme</b>	<b>Marks</b>
(a)	<p>The accessory ranges must:</p> <ul style="list-style-type: none"> <li>• Be stable and sturdy</li> <li>• Hold the intended items</li> <li>• Be manufactured from durable materials that are suitable and appropriate for the Bathroom accessory's function</li> <li>• Be safe (complying to appropriate health &amp; hygiene standards)</li> <li>• Be priced to suit the intended target market</li> <li>• Ensure aesthetics suit the market niche or consumer aspirations</li> <li>• Be easily installed by target market (set B only)</li> <li>• Production costs significantly less than selling price</li> <li>• Be produced in a variety of colours (Set A) or plated finishes and styles (Set B) to give target market a wider choice</li> <li>• Be easy to use</li> <li>• Be easy to clean</li> <li>• Not corrode</li> <li>• Replaceable brush heads</li> <li>• Able to be mass produced</li> <li>• Any other suitable statement.</li> </ul> <p><b>six statements @ 1 mark each</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Lightweight/Easily moved</li> <li>• Recyclable</li> <li>• Matching colour/Part of a range</li> <li>• Fit a modern bathroom</li> </ul> </div>	<b>6</b>
(b)	<p>Statements which identify issues such as:</p> <ul style="list-style-type: none"> <li>• Durability of material [<i>non corrosion/scratch resistant (Set B only)</i>]</li> <li>• Strength to weight issues</li> <li>• Safety</li> <li>• Suitability for production methods</li> <li>• Function of component parts</li> <li>• Aesthetic properties</li> <li>• Ease of clean / hygiene</li> <li>• Re-cycling</li> <li>• Form of material eg decorative ends (set B) are suitable for mass production using pressure die casting.</li> <li>• Any other suitable statement.</li> </ul> <p><b>Sample answers</b></p> <p>Frosted acrylic is a good choice because the bathroom set must be durable enough to take everyday usage and wear-and-tear. <b>(1 mark)</b></p> <p>The use of the chrome finished metal will blend in with most bathroom styles. <b>(1 mark)</b></p>	

Question 1	Answer Scheme	Marks
(b) cont	<p>Chrome plated metal is a good choice of material for set B because it does not corrode when in contact with water. It keeps its shiny appearance making it look both appealing and hygienic. <b>(2 marks)</b></p> <p><b>six valid statements @ 1 mark each (5+1)</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Resistant to shock (Set A &amp; B)</li> <li>• Glass is tough/durable, can withstand weight</li> </ul> </div>	<b>6</b>
(c)	<ul style="list-style-type: none"> <li>• Justification of the types or manufacturing processes used in the production of the illustrated products and how production processes relate to the materials used. Acceptable processes: Set A – Injection moulding/compression moulding Set B – Die casting/Bending/Press-forming/Extrusion/Electro plating</li> <li>• How manufacturing/assembly techniques are influenced by volume of production.</li> </ul> <p><b>Statements could include:</b> Standardisation of sizes, component parts all the same size. No further finishing required. Shapes suitable for process. Standardisation of components and materials chosen because they are easily sourced/formed. Suitable for mass/batch production – injection moulding, pressure die casting. Economy of scale – mass/continuous production.</p> <p><b>Any six relevant issues about materials, processes and their relationships regarding suitability. (4+2)</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Comments Discussion regarding manufacture of brush heads then award marks accordingly No marks for identification of process</p> </div>	<b>6</b>

Question 1	Answer Scheme	Marks
(d)	<p>Any four identified issues explained:</p> <ul style="list-style-type: none"> <li>• Fitness for its purpose</li> <li>• Durability to withstand continual use</li> <li>• Stability of free-standing units</li> <li>• Easy to clean/hygienic</li> <li>• Easy to use</li> <li>• Safety aspects of function</li> <li>• Maintenance issues</li> <li>• Easy to install</li> <li>• Any other acceptable issue.</li> </ul> <p><b>Four issues identified, 4 issues @ 1 mark each (3+1)</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> Comments Accept </div>	<b>4</b>
(e)	<p>Any four identified issues described:</p> <ul style="list-style-type: none"> <li>• Cost (only if justified as a comparison)</li> <li>• Aesthetics</li> <li>• Durability</li> <li>• Brand name/image</li> <li>• Recyclable</li> <li>• Hygienic</li> <li>• Look of a quality product</li> <li>• Compliment existing products</li> <li>• Any other acceptable issue.</li> </ul> <p><b>Example Statement</b></p> <p><i>Set A</i>  ‘Set A’ is made from a thermo plastic which makes it easy to clean and therefore hygienic <b>(1 mark)</b></p> <p><i>Set B</i>  This bathroom set has a very traditional look because it is made from plated metal and has used similar features throughout the range. The set looks expensive and well made and should last a long time. <b>(2 marks)</b></p> <p><b>4 issues @ 1 mark each (3+1)</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content;"> Comments Accept <ul style="list-style-type: none"> <li>• Lightweight/Easily moved</li> </ul> </div>	<b>4</b>

Question 1	Answer Scheme	Marks
(f)	<p>Any four issues described in the context of ergonomics relating to bathroom accessory sets.</p> <p>Examples from:</p> <ul style="list-style-type: none"> <li>• Grip</li> <li>• Hand sizes (for access to components)</li> <li>• Finger traps</li> <li>• Surface texture to prevent slipping</li> <li>• Weight for lifting/strength issues</li> <li>• Colour - psychological</li> <li>• Comfort</li> <li>• Access for cleaning/maintenance</li> <li>• Any other relevant answer.</li> </ul> <p><b>4 statements @ 1 mark each</b>  <b>1 mark can be awarded if range of anthropometric issues identified but not described.</b>  <b>1 mark can be awarded if range of physiological issues identified but not described.</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept  Psychology</p> <ul style="list-style-type: none"> <li>• Feeling of cleanliness</li> <li>• Simple design/Ease of use</li> <li>• Looks safe and simple to use (Set A)</li> </ul> </div>	4
<b>Total for Section A</b>		<b>30</b>

	<b>Section B</b>	
<b>Question 2</b>	<b>Answer Scheme</b>	<b>Marks</b>
2	<p><b>Annotated Sketches</b></p> <ul style="list-style-type: none"> <li>• Initial ideas/concepts</li> <li>• Design development</li> </ul> <p>Used to quickly communicate ideas/concepts without giving too much detail.</p> <p><b>Working Drawings</b></p> <ul style="list-style-type: none"> <li>• Planning for manufacture</li> <li>• Production of prototypes</li> </ul> <p>Used when dimensions/machining details are required allow accurate components to be manufactured.</p> <p><b>Rendered 3D Computer Models</b></p> <ul style="list-style-type: none"> <li>• Presenting a design proposal to the client</li> <li>• Computer Testing/Evaluating</li> <li>• Marketing</li> </ul> <p><b>Sample answer</b>  A 3D computer model can be used to visually communicate a design proposal to a client. This will allow the client to make an initial assessment prior to production of a prototype. <b>(2 marks)</b></p> <p>Any suitable answer for each stage</p> <p><b>1 mark for identifying stage &amp; 1 mark for each explanation.</b></p> <p><b>(a maximum of 3 marks can be awarded for each stage, all stages must be explained to attract full marks)</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;"> Comments Accept </div>	
	<b>Total</b>	<b>6</b>

Question 3	Answer Scheme	Marks
3 (a)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Increased use of landfill disposal due to limited lifespan</li> <li>• Increased use of non renewable resources</li> <li>• De-forestation</li> <li>• Increased use of recycled/waste materials (re-use of standard components)</li> <li>• Pollution produced during manufacture</li> <li>• Any other relevant answer.</li> </ul> <p><b>Two issues 2@ 1 (extended answer worth 2 marks)</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Comments Accept </div>	2
(b)	<p>Statements could include:</p> <p>(i) <b>The consumer:</b></p> <ul style="list-style-type: none"> <li>• Assembly guidelines are clear (<i>easy to assemble</i>)</li> <li>• Product is available in a variety of finishes</li> <li>• Suited to modern designs</li> <li>• Easy to transport</li> <li>• Available in a wide variety of configurations</li> <li>• Low cost</li> <li>• Any other acceptable issue (must be specific <u>not</u> general).</li> </ul> <p>(ii) <b>The manufacturer:</b></p> <ul style="list-style-type: none"> <li>• Product diversification</li> <li>• Use of CAD/CAM</li> <li>• Standardisation of components</li> <li>• Materials chosen because they are easily formed</li> <li>• Jointing methods suitable for mass/batch production – spindle moulder, CNC, etc.</li> <li>• Stock sizes suitable for flat pack production</li> <li>• Low-skill requirements in production</li> <li>• Manufacturing management systems such as JIT production</li> <li>• Project planning of assembly</li> <li>• Storage</li> <li>• Any other justified answer.</li> </ul> <p><b>Answers MUST be explained      2+2</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Comments Accept <ul style="list-style-type: none"> <li>• Less packaging required</li> </ul> </div>	4

Question 3	Answer Scheme	Marks
(c)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Consumer testing</li> <li>• Use of standard components/simple knock down fittings</li> <li>• Clear instruction leaflets</li> <li>• Supplied tools</li> <li>• Assembly components organised in a packet</li> <li>• Any other justified answer.</li> </ul> <p><b>To achieve full marks an extended answer is required</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;"> Comments Accept </div>	2
(d)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• High quality of materials</li> <li>• High quality of finish achieved</li> <li>• Greater durability than flat-pack</li> <li>• Quality of look/attractive</li> <li>• Build quality (dovetails etc)</li> <li>• No assembly required</li> <li>• Brand image</li> <li>• any other justified answer.</li> </ul> <p><b>To achieve full marks an extended answer is required</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;"> Comments Accept </div>	2
	<b>Total</b>	<b>10</b>

Question 4	Answer Scheme	Marks
4 (a)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Compression moulding is mostly used to make larger flat or moderately curved parts (suitable form for process)</li> <li>• Is a high-volume, high-pressure method suitable for molding complex shapes</li> <li>• One piece production</li> <li>• Is one of the lowest cost molding methods</li> <li>• Wastes relatively little material</li> <li>• Accuracy with little shrinkage</li> <li>• Thermosetting plastic process</li> <li>• Any other relevant answer.</li> </ul> <p><b>1 mark for each reason 2@1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;">Comments Accept</div>	2
(b)	<p><b>Material selection:</b></p> <p>Melamine Formaldehyde  Bakelite  Urea Formaldehyde  GRP  Phenol Formaldehyde</p> <p><b>Justification:</b></p> <p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Thermosetting plastic, electrical insulator, scratch resistance, strength/durability issues, temperature insulator.</li> </ul> <p><b>1 mark for identification of material</b>  <b>2 marks for justification</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;">Comments Accept</div>	3
<b>Total</b>		<b>5</b>

Question 5	Answer Scheme	Marks
5 (a) (i)	<p><b>Initial concept</b> Statements could include:</p> <ul style="list-style-type: none"> <li>• Client needs</li> <li>• Target market requirements</li> <li>• Other products on the market</li> <li>• Legislation restrictions</li> <li>• IPR issues</li> <li>• Knowledge of up-to-date materials and technology</li> <li>• Appropriate materials for manufacture</li> <li>• Any other justified answer.</li> </ul> <p><b>1 mark each valid point made in description. 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Consumer demand</li> </ul> </div>	2
(ii)	<p><b>Planning for Production</b> Statements could include:</p> <ul style="list-style-type: none"> <li>• Appropriate manufacturing techniques</li> <li>• New manufacturing techniques available</li> <li>• Production timings and costs</li> <li>• Sub contractors/sources of standard components</li> <li>• Delivery times (materials/standard components)</li> <li>• Sources/quality of materials</li> <li>• Any other justified answer.</li> </ul> <p><b>1 mark each valid point made in description. 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Production costs/Material costs</li> </ul> </div>	2

Question 5	Answer Scheme	Marks
(b)	<p><b>End user trials</b>  Statements could include:</p> <ul style="list-style-type: none"> <li>• Safety issues</li> <li>• Ergonomic issues relating to redesign</li> <li>• Economic considerations (Pricing structure)</li> <li>• Functional/Performance issues</li> <li>• Environmental concerns/sustainability???</li> <li>• Durability</li> <li>• Variety of models/colours required</li> <li>• Any other justified answer.</li> </ul> <p><b>1 mark each valid point made in description. 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin-top: 10px;"> Comments Accept </div>	2
	<b>Total</b>	<b>6</b>

Question 6	Answer Scheme	Marks
6 (a)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Material in thin sections</li> <li>• Material suited to process (malleable/ductile)</li> <li>• Accuracy of sizes</li> <li>• Repeatability/Consistency in quality</li> <li>• Edges require no further finishing</li> <li>• Increased strength of component after bending</li> <li>• Any other relevant answer.</li> </ul> <p><b>1 mark each valid point made in description. 3 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Mention of mass production – 0 marks</p> </div>	<b>3</b>
(b)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Ease of assembly</li> <li>• Ease of replacement/repair</li> <li>• Non permanent fixings allow for movement in the frame</li> <li>• Quality issues</li> <li>• Cheaper to purchase</li> <li>• Saves time/Manufacturing costs</li> <li>• Any other relevant answer.</li> </ul> <p><b>1 mark each valid point made in description. 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Cheaper to purchase</li> <li>• Saves time/ Manufacturing costs</li> </ul> <p><i>NB – if marks awarded in this section, then no marks in part (c) –repeat answer</i></p> <ul style="list-style-type: none"> <li>• Assembled using standard tooling</li> </ul> </div>	<b>2</b>
(c)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• JIT</li> <li>• Product diversification</li> <li>• Lower costs</li> <li>• Reduced storage/manufacturing space required</li> <li>• Quality assurance procedures reduced</li> <li>• Any other relevant answer.</li> </ul> <p><b>1 mark each valid point made in description. 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Reduced need/cost on employee training</li> </ul> </div>	<b>2</b>
<b>Total</b>		<b>7</b>

Question 7	Answer Scheme	Marks
7 (a)	<p>Statements could include:</p> <ul style="list-style-type: none"> <li>• Increased functionality</li> <li>• Durability of materials</li> <li>• Costs reduced due to improved manufacturing methods</li> <li>• Improved reliability of operation</li> <li>• Miniaturisation (portability)</li> <li>• Fashion issues</li> <li>• Planned obsolescence</li> <li>• Technology transfer opportunities</li> <li>• Environmental considerations</li> <li>• More powerful/faster operation</li> <li>• Any other relevant answer.</li> </ul> <p><b>1 mark for basic explanation</b>  <b>2 issues explained 2 @ 1</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Comments Accept</p> <ul style="list-style-type: none"> <li>• Colour/touch screen – clearer image</li> <li>• Multi-functional device as opposed to several</li> </ul> </div>	2
(b)	<p><i>Statements could include:</i></p> <p>(i)     <b>The designer</b></p> <ul style="list-style-type: none"> <li>• Ideas are the Intellectual Property (IP) of the creator, either of an individual or a company</li> <li>• Ensure that they are not infringing other patents etc.</li> <li>• Original design drawings must be kept safe as proof.</li> <li>• An in-house designer has no rights to the design, all rights lie with his/her employer</li> <li>• A freelance or consultant designer may be able to protect his design by use of a patent.</li> </ul> <p>(ii)    <b>The client/manufacturer</b></p> <ul style="list-style-type: none"> <li>• Will protect them by the use of patents and/or trademarks. but as patents are in the public domain these ideas may be copied by other companies in other parts of the world.</li> <li>• Creative processes which generate new ideas may have commercial value</li> <li>• Commercially valuable ideas can be at risk if not carefully protected, and others may gain commercial advantage as a result</li> <li>• IP can have enormous commercial value and can be traded as a commodity.</li> </ul> <p><b>1 mark for basic explanation and 2 marks if the answer is extended to show deeper understanding of IPR issues</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Comments Accept</p> </div>	2
	<b>Total</b>	<b>6</b>
	<b>Total for Section B</b>	<b>40</b>

[END OF MARKING INSTRUCTIONS]