

"MENTHOUNTS, COM IV Semester 5 Year B.B.A., LL.B. (Hons.) Examination, December 2012 **HUMAN RESOURCE MANAGEMENT AND INDUSTRIAL RELATIONS**

Duration: 2½ Hours Max. Marks: 70

Instructions: 1. Answerall questions.

2. Figures to the right indicate marks.

Q. No. 1. (a) i) Explain the process of Human resource planning. Marks: 9

OR

ii) Explain organisation design and frame organisation chart according to region wise.

(b) i) What are the objectives and benefits of HRP? Marks: 5

OR

ii) What are the significance of HRM?

Marks: 9 Q. No. 2. (a) i) Explain the sources of recruitment.

OR

ii) Explain the techniques of recruitment.

(b) i) Define recruitment. What are its objectives? Marks: 5

OR

ii) Write a note on assessment of recruitment programme.

Q. No. 3. (a) i) Explain the selection procedure of Wipro. Marks: 9

OR

ii) What is tests? Explain the different types of tests.

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(b) i) Write a note on Induction.

OR

- ii) Write a note on Panel and Depth interview.
- Q. No. 4. (a) i) Explain the concept of HRD. Explain the significance of HRD.

Marks: 9

OR

- ii) Explain the techniques of HRD.
- (b) i) Write a note on needs of HRD.

Marks: 5

OR

- ii) Write a note on employee training.
- Q. No. 5. (a) i) Performance appraisal in not merely for appraisal but is for accomplishment and improvement of performance.

Discuss. Marks: 9

OR

- ii) Explain the system of performance appraisal.
- (b) i) Write a note on performance analysis and development. Marks: 5

OR

ii) Write a note on Human Resource accounting.