



Coimisiún na Scrúduithe Stáit State Examinations Commission

Leaving Certificate Applied 2012

Total Mark

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Vocational Specialism – Hotel, Catering and Tourism (200 marks)

Credit

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Friday 8 June

Afternoon 2.00 – 3.30

Directions to Candidates

1. Write your EXAMINATION NUMBER in this space:
2. WRITE ALL ANSWERS INTO THIS ANSWER BOOK.
3. Candidates must attempt **FOUR** questions.
Answer one question from **each** of the four sections of the paper.
Each question carries 50 marks.

<i>For the Superintendent only</i>	<i>For the Examiner only</i>	
Centre Stamp	1. Total of end of page totals	
	2. Aggregate total of all disallowed questions	
	3. Total mark awarded (1 minus 2)	
	4. Bonus mark for answering through Irish (if applicable)	
	5. Total mark if Irish bonus awarded (3 plus 4)	
	Note: The mark in row 3 (or row 5 if an Irish bonus is awarded) must correspond with the mark in the Total Mark box on the grid and on the front of the answer book	

(c) Explain why the cost of sandwiches may vary. (6 marks)

(d) Name **two** accompaniments and **two** garnishes suitable for sandwiches. (8 marks)

Accompaniment 1. _____

Accompaniment 2. _____

Garnish 1. _____

Garnish 2. _____

(e) Give **two** different ways of increasing the fibre content of sandwiches and **two** different ways of reducing the fat content of sandwiches. (8 marks)

Increase fibre content

1. _____

2. _____

Reduce fat content

1. _____

2. _____

2. The personal safety of staff and customers should be a priority in Fast Food outlets.

(a) Describe some possible safety risks to staff and to customers in Fast Food outlets. (12 marks)

Safety risks to staff _____

Safety risks to customers _____

(b) Outline the precautions that should be taken in order to prevent accidents in Fast Food outlets. (10 marks)

- (c) Name **two** essential pieces of safety equipment recommended for the kitchen of a modern Fast Food outlet and explain clearly how **each** one is used. (14 marks)

Piece of safety equipment 1. _____

How it is used _____

Piece of safety equipment 2. _____

How it is used _____

- (d) List the contents of a first aid box. (6 marks)

1. _____ 2. _____

3. _____ 4. _____

5. _____ 6. _____

- (e) Explain what is meant by a *safety statement* and explain why a safety statement is necessary in Fast Food outlets. (8 marks)

Section 2 – Eating Out: Hotels, Restaurants and Institutions

(Attempt Question 3 or Question 4 from this section, each question carries 50 marks)

3. Your class group is organising and catering for a Halloween party for a group of eight and nine year old children.

(a) Suggest **three** ways of introducing the Halloween theme. (6 marks)

1. _____

2. _____

3. _____

(b) Set out a plan of the tasks to be carried out by the organisers in order to make the party a success. (18 marks)

Tasks carried out before the party _____

Tasks carried out during the party _____

Tasks carried out after the party _____

4. A new restaurant is recruiting staff and will require experienced waiters / waitresses. Applicants are invited to submit a C.V.

(a) What is a C.V.? (4 marks)

(b) Outline the ways in which waiters / waitresses are trained and become qualified. (10 marks)

(c) Outline the duties of a waiter / waitress. (10 marks)

(d) Explain **each** of the following; A la carte, Order docket, Cheeseboard and Service charge. (20 marks)

A la carte _____

Order docket _____

Cheeseboard _____

Service charge _____

(e) Explain how the Equality Act protects workers. (6 marks)

(c) Explain **each** of the following symbols.

(8 marks)









(d) Outline the safety precautions that should be taken when participating in water based activities. (8 marks)

(e) List the conditions that must be met if a beach is to be awarded a *blue flag*? (4 marks)

6. A local tourist office is conducting an *on-line* survey in order to assess the availability and quality of accommodation and transport services in Ireland.

(a) List **five** types of accommodation and **five** types of transport services available in Ireland. (10 marks)

Accommodation	Transport Services
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

(b) Suggest **two** questions in relation to accommodation and **two** questions in relation to transport services that should be asked as part of the survey. (16 marks)

Accommodation

Question 1. _____

Question 2. _____

Transport services

Question1. _____

Question 2. _____

(c) What are the benefits of surveys to the tourist industry? (8 marks)

(d) What services are provided by Tourist offices? (8 marks)

(e) Give **one** advantage and **one** disadvantage of conducting a survey on-line. (8 marks)

Advantage _____

Disadvantage _____

Section 4 – Catering for Diversity

(Attempt Question 7 or Question 8 from this section, each question carries 50 marks)

7. People with coeliac disease are unable to digest a particular protein.

(a) Name this protein. (4 marks)

(b) Name **five** foods that should be avoided by people with coeliac disease. (5 marks)

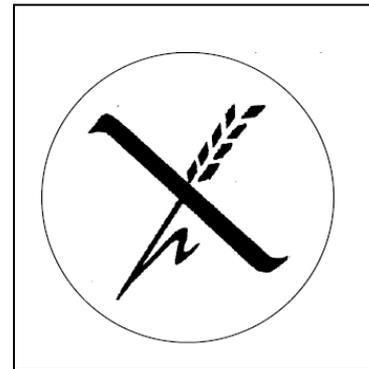
1. _____

2. _____

3. _____

4. _____

5. _____



(c) Plan a set of menus, for one day, suitable for a person with coeliac disease. (32 marks)

Breakfast Menu

Lunch Menu

Dinner Menu

(d) Evaluate the nutritive value of the breakfast menu you have planned. (9 marks)

Beliefs _____

(c) Name the country of origin of **each** of the following dishes and describe how **each** dish is usually served (18 marks)

	Country	Serving Suggestion
Croissant		_____
Lasagne		_____
Cupcakes		_____
Spring Rolls		_____
Tandoori chicken		_____
Sushi		_____

(d) Choose **one** of the countries you have named and describe some of the main characteristics of the cuisine of that country. (8 marks)

Name of Country _____

Characteristics _____

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For the examiner only

Question	Mark	AdvEx
1		
2		
3		
4		
5		
6		
7		
8		
<i>Total</i>		