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In the boxes ab	ove, write	your ce				idate r	umbe	r, you	r surna	ame, i	nitials and signatu	ire.		
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Turn over

Total



## Read this page, then answer the questions which follow.

## Context

In 1963 Ivan Morrison set up as a sole trader, making his own ice cream and ice lollies, and selling them from a van.

In the 1970s the business expanded. More vans were bought and drivers were employed during the warmer months of the year. In 1990 Ivan changed the business into a private limited company, *Nice Lolly Ltd*. Its factory and offices are located in the south of England, where land is very expensive. Ivan's son and daughter, Rayn and Gloria, are now employed as managers.

There is now large-scale production of ice cream, ice lollies and other frozen foods at *Nice Lolly Ltd*, and many different shops are supplied. The company also makes special ice cream products for special occasions such as birthday parties and company events. As a result of *Nice Lolly Ltd*'s success, Ivan is planning to open another factory.





## **Answer ALL questions.**

For each of the questions (i) - (v), indicate your answer by marking the box  $(\boxtimes)$ . If you change your mind, put a line through the box  $(\boxtimes)$  and then indicate your new answer with a cross  $(\boxtimes)$ .

1.	(a) (i)	Th	e use of 'Ltd' in the name of Nice Lolly Ltd me	eans that it has
		A	limited liability for its debts	
		В	limited markets for its products	$\boxtimes$
		C	limited numbers of people employed	$\boxtimes$
		D	limited time left in business	$\boxtimes$
	(ii)	Cu	stomers and suppliers are examples of <i>Nice Lo</i>	allv Ltd's
	(11)			
		A	directors	
		В	managers	
		C	shareholders	$\boxtimes$
		D	stakeholders	$\square$
	(iii	) Siz	ze, turnover and the number of employees are	ways for <i>Nice Lolly Ltd</i> to
		A	advertise its products	$\boxtimes$
		В	control its assets	$\boxtimes$
		C	judge its success	$\boxtimes$
		D	pay its debts	$\boxtimes$
	(iv)	) Nic	ce Lolly Ltd collects primary and secondary da	ta. This is known as
		A	market orientation	$\boxtimes$
		В	market research	$\boxtimes$
		C	market segmentation	$\boxtimes$
		D	market share	

A	accounting	$\boxtimes$
В	B banking	$\boxtimes$
C	branding	$\boxtimes$
D	o factoring	
		(5
	Ltd is a private limited company.	mpany. Ivan is considering changing it to a public
Outlin		a private limited company and a public limited
		· · · · · · · · · · · · · · · · · · ·
		(4)
	n and daughter work at <i>Nice</i> the Production Manager.	
oria is t	he Production Manager.	(4) e Lolly Ltd. Rayn is the Marketing Manager, and ion that Rayn's Marketing Department in Nice Lolly
oria is t	he Production Manager.  Give an example of <b>one</b> funct	e Lolly Ltd. Rayn is the Marketing Manager, and
oria is t	he Production Manager.  Give an example of <b>one</b> funct	e Lolly Ltd. Rayn is the Marketing Manager, and
oria is t	he Production Manager.  Give an example of <b>one</b> funct	e Lolly Ltd. Rayn is the Marketing Manager, and ion that Rayn's Marketing Department in Nice Lolly
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oria is to the control of the contro	the Production Manager.  Give an example of <b>one</b> funct td will carry out.  Give an example of <b>one</b> funct	ion that Rayn's Marketing Department in Nice Lolly



.=)	What is the meant by the term 'economies of scale'?
	(2)
	Give <b>two</b> examples of <b>marketing</b> economies of scale that <i>Nice Lolly Ltd</i> is likely to have.
	nts to open another factory. One factor that he needs to consider when deciding locate this factory is communications.
e to List	nts to open another factory. One factor that he needs to consider when deciding locate this factory is communications.  three other factors that Ivan should consider when deciding where to locate this
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	Compare email and the telephone as methods of communication to use between the two factories.
	(6)
an	is bringing out a new 'healthy eating' luxury ice cream, to be made at the new factory. plans to use both internal and external recruitment to find employees to make the new ream.
an e c	is bringing out a new 'healthy eating' luxury ice cream, to be made at the new factory. plans to use both internal and external recruitment to find employees to make the new
an e c	is bringing out a new 'healthy eating' luxury ice cream, to be made at the new factory, plans to use both internal and external recruitment to find employees to make the new ream.  (i) Give <b>two</b> examples of how Ivan can recruit <b>internally</b> at the present factory for
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Leave blank

Why is this an appropriate pricing strategy for the new ice cream?
(4)
plans to use the following 'below the line' techniques to promote the new 'healthy g' luxury ice cream.
A free sample of the new ice cream: this will be given to customers when they buy
another <i>Nice Lolly Ltd</i> product in a shop.
another Nice Lolly Ltd product in a shop.
A competition: this will be posted, on a leaflet, to people chosen at random.  Assess the suitability of each of these techniques for promoting the new 'healthy
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A competition: this will be posted, on a leaflet, to people chosen at random.  Assess the suitability of each of these techniques for promoting the new 'healthy eating' luxury ice cream.

**3.** Ivan has started to construct the next set of final accounts for *Nice Lolly Ltd*. There are some figures missing from these accounts, shown below.

## Trading and Profit & Loss account

	Sales	£	£ 240 <b>000</b>	
	Cost of sales (cost	of goods solo	d) <u>80 000</u>	
	Gross profit			(A)
	Power costs	10000		
	Selling expenses	12000		
	Other expenses	<u>18000</u>		
	Total expenses		<u>40 000</u>	
	Net profit			(B)
(a)	Calculate, and enter in profit.	n the boxes, th	ne missing figures	for <b>(A)</b> Gross profit and <b>(B)</b> Net
Iva	n has calculated some	financial ratio	os for <i>Nice Lolly L</i>	(2) <i>td</i> .
(b)	What is the informati	on that the <b>ne</b>	<b>et profit ratio</b> give	es Ivan?
				(2)



The final accounts of Nice Lolly Ltd for the last financial year contained the following.

£

Gross profit 125 000 Net profit 40 000 Sales (Turnover) 200 000

(c) Using the formulae below, calculate the following ratios for Nice Lolly Ltd.

Gross profit ratio =  $\frac{\text{Gross profit}}{\text{Sales}} \times \frac{100}{1}$  Net profit ratio =  $\frac{\text{Net profit}}{\text{Sales}} \times \frac{100}{1}$ 

(*)		C.	, •
(1)	Gross	profit	ratio


(2)

(ii)	Mat	profit	ratio
(11)	INCL	profit	Tauo


(2)

Ivan has the following information about two competitors.

Competitor	Gross profit ratio for 2007	Net profit ratio for 2007
Ices R Us	40%	10%
Ice Aye	35%	15%

(d) Assess, using all the information about both businesses, whether *Ices R Us* or *Ice Aye* performed better in 2007.

 •••••	 

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(4)

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Nice Lolly Ltd uses batch production to make its ice lollies, and flow (mass) production to make its ice cream. (e) Describe the differences between batch production and flow production. **(4)** Nice Lolly Ltd accepts orders for special occasions such as birthday parties. Nice Lolly Ltd uses job production for these orders, which are expensive to make compared to using batch or flow production. (f) Analyse why these orders are expensive for *Nice Lolly Ltd* to make. **O3 (4)** (Total 20 marks) **TOTAL FOR PAPER: 60 MARKS END** 





