

GCSE

Information & Communication Technology A

General Certificate of Secondary Education GCSE 1994

General Certificate of Secondary Education (Short Course) GCSE 1094

Mark Schemes for the Units

January 2007

1994/1094/MS/R/07J

Oxford Cambridge and RSA Examinations

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OCR Publications PO Box 5050 Annersley NOTTINGHAM NG15 0DL

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MARK SCHEMES FOR THE UNITS

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Mark Scheme 2357/01 January 2007

1 Ticks to be as shown:

| Item | Hardware (√) | Software (√) |
|-------------|-----------------|-----------------|
| Database | | ✓ |
| Joystick | ✓ | |
| Microphone | ✓ | |
| Monitor | ✓ | |
| Printer | ✓ | |
| Spreadsheet | | ✓ |

[5]

2 Ticks to be as shown:

| Task | A4 scanner (√) | Digital camera (✓) | Graphics package (√) |
|--|-------------------|--------------------------|----------------------|
| Inputting a picture from paper to a computer | ✓ | | |
| Editing a picture on a computer | | | ✓ |
| Taking a new picture for use on a computer | | √ | |

[3]

3 Ticks to be as shown:

| | Laser Printer (√) | Dot Matrix Printer (√) |
|---|-------------------|------------------------------|
| Making many high quality copies in an office | * | |
| Printing on multi-part stationery in a garage | | ✓ |

[2]

4 (a) Ticks to be as shown:

| | CD ROM (√) | Hard Disk (√) | Magnetic Tape (√) |
|-------------------------------|---------------|------------------|-------------------------|
| Selling computer games | ✓ | | |
| Storing files on a network | | ✓ | |
| Backing up files on a network | | | ✓ |

[3]

(b) Two from:

- easily damaged
- small capacity
- not all computers have floppy disk drives
- other media is more suitable, eg: USB sticks more portable
- can carry viruses
- slow to access

[2]

5 Ticks to be as shown:

| Original Image | Changed Image | FiII (✓) | Resize (√) | Flip (✓) | Crop (✓) |
|-------------------|------------------|-------------|---------------|-------------|-------------|
| | | ✓ | | | |
| | | | | | ✓ |
| | | | √ | | |

[3]

6 (a) Ticks to be as shown:

| | Value (√) | Label (√) | Formula (√) |
|--------------------|--------------|--------------|----------------|
| Cell B1 contains a | | ✓ | |
| Cell C2 contains a | ✓ | | |
| Cell D3 contains a | | | ✓ |

[3] C2 (b) [1] (c) D4 [1] (d) Three from: (use/make) backup/copy/save as a new version (to) removable media/another folder/on-line folder/Internet regularly/frequently/backup frequency use anti-virus software protect from hackers/firewall/security keep backup away from original/computer password protection to prevent others changing it make file read only [3] 7 [1] (a) browser One from: (b) use the "back" button use the "refresh" button use the "history" feature use the "favourites" feature use the "tab" feature use the "bookmark" feature [1] (c) (i) (hyper)link [1] (ii) One from: move to another page/position on page/different part of site open a window/popup/open another file [1] 8 (a) una uthorised (access)/without permission to computer/to system/to data/to information

[2]

Do not allow illegal/editing/use of

(b) Two from:

- program/application/code/software
- copies itself/replicates
- from one computer to another
- damages/deletes/alters/corrupts files
- alters the way the computer works/stops the computer working

Do not allow deletes all files.

Do not allow file in first bullet point

[2]

9 (a) Two from:

- sensors send analogue data
- computers only use digital data
- convert (the analogue signals/data from sensors into digital format)
- protect the computer input circuits
- protect users from electrical shock
- can connect more than one/different sensors at the same time

Do not allow water damage to computers

[2]

(b) One from:

- must have a dedicated computer
- need for trailing wires
- sensors/wiring have to be waterproof
- maintenance of the system
- data needs to be secure and protected
- (data can be lost if) breakdowns/faulty components occur
- staff employment/training issues

[1]

(c) Six from:

- data exported
- to a data handling package/spreadsheet/database
- put into table/graphs/charts
- legends/titles/notes/comments added
- (table/graphs/charts) exported to report in eg DTP or WP package
- displayed on screens/printed out
- data used to control conditions in pool
- control temperature
- by turning on/off heaters
- control cleanliness
- by adjusting filters/chemicals/fresh water
- predictions/"what if" scenarios
- automatic alerts (to pool staff of changes in conditions)

[6]

[2]

(d) Named suitable sensor

- light
- pressure/touch/contact

Use of sensor

- detect a change of light intensity
- detects contact with the wall
- stops robot/alters direction
- data sent to on-board/remote computer/microprocessor
- computer/microprocessor uses data to make decisions/compare with inbuilt data

10 (a) Three from:

- write email/subject
- attach article/use of send to in application/copy (and paste) content into email
- address email
- send

[3]

(b) Two from:

- can edit report
- can extract sections from report
- can forward report
- can print more copies
- easier to respond
- storage advantages/backup
- can be inserted directly into report

[2]

11 One from:

- to prevent spelling error/mistyping/typing errors
- verification

[1]

12 (a) Answers in table as follows:

| Field | Example Data | Data Type |
|------------------------|--------------|--------------------------------|
| Player ID | 2342 | Number/ numeric/ integer |
| First name | Megan | Alphanumeric |
| Date of birth | 15/10/1992 | Date/alphanum eric/text/string |
| Position played | Goal defence | Alphanumeric/ text/string |
| Telephone number | 01223 24293 | Alphanumeric/ text/string |
| Available after school | Yes | Boolean |

[4]

(b) (i) Player ID

[1]

(ii) It is unique/always different

[1]

(c)

- check/set of rules
- (that the data is) reasonable

Do not allow data is correct.

[2]

(d) One from:

- presence
- only numbers/type
- length/number of digits/4 numbers or digits
- range
- format
- existence check

Accept valid examples

[1]

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| 1 | (a) | unauthorised (access)/without permissionto computer/to system/to data/to information |
|---|-----|---|
| | | Do not allow illegal/editing/use of |

[2]

(b) Two from:

- program/application/code/software
- copies itself/replicates
- from one computer to another
- damages/deletes/alters/corrupts files
- alters the way the computer works/stops the computer working

Do not allow deletes all files.

Do not allow file in first bullet point

[2]

2 (a) Answers in table as follows:

| Field | Example data | Data type |
|------------------------|--------------|-----------------------------------|
| Player ID | 2342 | Number/numeric/ integer |
| First name | Megan | alphanumeric |
| Date of birth | 15/10/1992 | Date/alphanumeric/ text/string |
| Position played | Goal defence | Alphanumeric/text /string |
| Telephone number | 01223 24293 | Alphanumeric/text /string |
| Available after school | Yes | Boolean |

[4]

(b) (i) Player ID

[1]

(c) (ii) It is unique/always different

[1]

(c) • Check/set of rules
• (that the data is) reasonable
Do not allow data is correct.

[2]

(d) One from:

- presence
- only numbers/type
- length/number of digits/4 numbers or digits
- range
- format
- existence check

Accept valid examples.

[1]

| 3 | (a) | Three from: • write email/subject |
|---|-----|---|
| | | attach article/use of send to in application/copy (and paste) content into email |
| | | address email |
| | | • send |
| | (b) | Two from: can edit report can extract sections from report can forward report can print more copies easier to respond storage advantages/backup |

4 One from:

- to prevent spelling error, mistyping/typing errors
- verification

5 (a) Two from:

- sensors send analogue data
- computers only use digital data
- convert (the analogue signals/data from sensors into digital format)
- protect the computer input circuits
- protect users from electrical shock
- can connect more than one/different sensors at the same time

Do not allow water damage to computers

[2]

[3]

[2]

(b) Two from:

- must have a dedicated computer
- need for trailing wires
- sensors/wiring have to be waterproof
- maintenance of the system
- data needs to be secure and protected
- (data can be lost if) breakdowns/faulty components occur
- staff employment/training issues

[2]

(c) Six from:

- data exported
- to a data handling package/spreadsheet/database
- put into table/graphs/charts
- legends/titles/notes/comments added
- (table/graphs/charts) exported to report in eg DTP or WP package
- displayed on screens/printed out
- data used to control conditions in pool

- control temperature
- by turning on/off heaters
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(d) Two named suitable sensors

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use of sensor

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- stops robot/alters direction
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- computer/microprocessor uses data to make decisions/compare with inbuilt data

[4]

6 Example points and expansions:

- Fraud
 - Using stolen credit cards
- Hacking
 - o interception of credit/bank card details
 - use of your credit/bank card
- Non-delivery
 - pay for goods that never materialise
- Incorrect goods supplied
 - pay for wrong goods
 - o difficulty in obtaining replacements
- Can't view/try goods
 - supplied with unwanted goods
- Use of secure sites
 - for transfer of personal/credit/debit card details
- Use of encryption
 - To protect/hide details
- Use of logons
 - o using passwords and user-IDs
- Securing personal/credit/debit card details
 - by eg not allowing cookies/storage on vendor servers
 - o free insurance to secure goods
 - o use of separate password/security number
- Shop from home
 - Convenience of home delivery
 - No need for cash
 - Shop any time
 - Can check stock availability
 - Have to wait for goods
 - o Housebound
- Can be delivered
 - Have to wait for delivery
 - Pay for delivery
 - Can track delivery
- Goods can cost less
 - o Can compare prices
 - o Reduced overheads
- Restrictive payment methods
 - Can't use cash
 - Must have credit/debit card

Marks to be awarded as follows:

| | 1 point | 2 points | 3 or more points |
|----------------------|---------|----------|------------------|
| No expansions | 1 | 2 | 3 |
| 1 expansion | 2 | 3 | 4 |
| 2 expansions | 3 | 4 | 5 |
| 3 or more expansions | 4 | 5 | 6 |

One mark, up to maximum, is available for a reasoned conclusion.

7 (a) Two from:

- providing (user) instructions
- recording the development/what was done
- proof of development/ownership
- testing
- providing the user with help
- listing hardware requirements
- technical documentation
- feedback for development

[2]

(b) Two from:

- screen dumps of tests
- annotated printout of tests
- results/evidence of user testing
- user acceptance/feedback
- proof that the outcome matches what was required/specification requirements compared with actual performance
- a statement of what does not work

[2]

8 Example points and expansions:

- Accurate measurements
 - allows scale drawings
 - o can exported to CAM
- Preset shapes
 - stored in library for easy access
 - easy replication of items
- 3D views/Modelling
 - o gives realistic views.
 - allows what ifs
- Fly-through/walk through
 - allows various viewpoints
 - allows walk through
- Zoom feature
 - allows detailed drawings/views.
- Shading/texture/colour
 - o for perspective/realistic appearance
- Library of objects
 - o no need to draw each object from scratch
 - accurate drawings available
- Layering
 - allows objects to be placed in front/behind others.
- Grouping
 - o for (easier) editing/movement of objects
- Copy/paste
 - o for easier replication
 - allows (easy)moving of objects.
- Analysis/Calculations
 - for costing/estimates for manufacture
- Rotate
 - o allows examination of design from different sides/perspective/angles

Do not allow standard features of software applications eg print, edit, save, delete etc.

Marks to be awarded as follows:

| | 1 point | 2 points | 3 or more points |
|----------------------|---------|----------|------------------|
| No expansions | 1 | 2 | 3 |
| 1 expansion | 2 | 3 | 4 |
| 2 expansions | 3 | 4 | 5 |
| 3 or more expansions | 4 | 5 | 6 |

[6]

9 Example points and expansions:

- Robots in manufacturing
 - o enhanced safety
- more IT workers needed/ ICT services
 - o to maintain/install computer systems
- Job changes
 - retraining needed
- Flexible hours
 - o work can be done at any time
- Internet/remote access
 - can work from home
 - o research (online)
- Job satisfaction
 - o boring/repetitive jobs now done by computer controlled machines
- ICT and communications
 - o no need to travel to meetings
 - email
- Work rate
 - improved productivity
- Improved presentation of work
 - Use of ICT tools eg presentation, w/p software etc.
 - Backups/security of work
 - Error checking eg spell, grammar etc.
- Health and safety
 - o RSI/back problems etc.
 - o Change in working practices eg enforced breaks, eyesight checks etc.

Marks to be awarded as follows:

| | 1 point | 2 points | 3 or more points |
|----------------------|---------|----------|------------------|
| No expansions | 1 | 2 | 3 |
| 1 expansion | 2 | 3 | 4 |
| 2 expansions | 3 | 4 | 5 |
| 3 or more expansions | 4 | 5 | 6 |

One mark, up to maximum, is available for a reasoned conclusion.

[6]

10 Answers from:

| Storage medium | Advantage | Disadvantage |
|-----------------------------|--|--|
| Hard disk | large capacityfast accesscan be removablecan be networked | often not portablecan be expensive to purchase |
| Таре | large capacityrelatively cheap media | prone to failureserial accessslow to access |
| USB/Key sticks/Flash memory | *cheap to purchase easy to use portable most computers can use them can be reusable | relatively small capacityeasily lost |
| CD-R(W)s/ DVD-R(W)s | *cheap to purchase can be reusable larger capacity than floppy or USB/Key sticks/Flash memory portable easy to store | easily damaged |
| Zip/Jaz disks | large capacitydurable | expensive to purchaseslow to access |
| Floppy disks | • re-usable | small capacity slow to access easily lost easily damaged some computers have no floppy drive |

^{*}Cheap to purchase must be part of a comparison.

Marks to be awarded as follows:

A maximum of 4 marks if only one medium is discussed. A maximum mark of 4 for all advantages or all disadvantages. No marks for medium unqualified.

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| Question | Answer | | Mark |
|----------|---|----------|------|
| 1 | Mouse | | 2 |
| | Touch screen. | | |
| 2 | A desktop publisher | | 4 |
| | A data-base | | |
| | A word-processor | | |
| | A spreadsheet. | | |
| 3 | Multimedia | | 4 |
| | • Icons | | |
| | Bar-code reader | | |
| | Graphics tablet. | | |
| 4 | | ✓ | 3 |
| | Give different names and passwords to staff and | ✓ | |
| | students. | | |
| | Install a firewall. | ✓ | |
| | Back-up data regularly. | | |
| | Lock the rooms where the computers are kept. | ✓ | |
| | Use virus checkers. | | |
| | Ensure all software is licensed. | | |
| 5 | | ✓ | 3 |
| | | | |
| | Automatic pilot systems. | ✓ | |
| | Clearing cheques in a bank. | | |
| | Controlling the environment in a greenhouse. | ✓ | |
| | Producing telephone bills. | | |
| | Printing payslips. | | |
| | Controlling a nuclear reactor. | ✓ | |
| <u> </u> | | | |

| Question | Answer | | | Mark |
|----------|---|----------|----------|------|
| 6 | | RAM | ROM | 4 |
| | Stores the data being processed | / | | |
| | | | | |
| | Data can be changed. | ✓ | | |
| | Data is fixed when the chip is made. | | ✓ | |
| | Data is lost when the computer is switched off. | ✓ | | |
| 7 | Two from: | | | 2 |
| | Type of card | | | |
| | • PIN | | | |
| | Account number Book and | | | |
| | Bank codeSort/Bank branch code | | | |
| | Expiry date. | | | |
| | | | | |
| | Accept: Withdrawal limit. | | | |
| 8 (a) | Advantages: | | | 2 |
| | Two from: | | | |
| | Large amount of information available | | | |
| | Up-to-date information | | | |
| | Increased speed of results | | | |
| | Multiplicity of sources Ability to a group as a sub- | | | |
| | Ability to narrow search. | | | |
| (b) | Disadvantage: | | | 1 |
| | One from: | | | |
| | Inaccurate information may be found/Information f | ound ma | y not be | |
| | reliable | | | |
| | Too much information Correct skills peeded. | | | |
| | Correct skills neededCan be distracted. | | | |
| | Can be distracted. | | | |
| (c) | Two from: | | | 2 |
| | Always connected | | | |
| | Speed of downloading files Speed of connection | | | |
| | Speed of connection Lies of phone/fox on same line whilst connected | | | |
| | Use of phone/fax on same line whilst connected No need to have second line for phone/fax | | | |
| | More stable connection | | | |
| | No timeout disconnections. | | | |
| | | | | |

| Question | Answer | Mark |
|----------|--|------|
| (d) | One from: DVD CD of any type Removable HDD Memory stick/pen drive/RAM stick Zip drive Jaz drive. Accept: Devices. | 1 |
| 9 (a) | Two from: Interviews Questionnaires/surveys Observations Examine documentation. | 2 |
| (b) | Two from: There is always a safety-net/ Backup The new system may crash The new system performs unexpectedly To check if the new system is running correctly Results from each can be compared Not all workers have to be trained straight away Allows a slow but steady introduction/helps users to adjust to new system gradually Business can still continue with old system Errors (in data transfer from old to new) only show up when system is running. Bugs can be found/removed | 2 |
| 10 | Stage (C) (E) F/B B/F A D All correct, 4 marks 3 in correct sequence, 3 marks 2 in correct sequence/correct place, 2 marks 1 in correct place, 1 mark. | 4 |

| Question | Answer | Mark |
|----------|--|------|
| 11 | Three from: | 3 |
| | They must register with the DPA | |
| | The information must be obtained fairly | |
| | The information must be obtained/processed lawfully | |
| | The data will be held only for one or more specified and lawful purpose | |
| | The data will not be used for anything other than that [specified] purpose | |
| | The data will not be disclosed for anything other than that purpose | |
| | The data held for any purpose must be adequate in relation to that purpose | |
| | The data held for any purpose must be relevant in relation to that purpose | |
| | The data held for any purpose must not be excessive in relation to that purpose | |
| | The data must be accurate. | |
| | The data must not be transferred to countries without any adequate DPA (accept outside EU) | |
| | The data must be kept up to date | |
| | That data must not be kept for longer than necessary | |
| | That an individual whose data is held is entitled to be informed, | |
| | upon request by them of any data that is held | |
| | An Individual can have access to such data held by them | |
| | Where appropriate, to have such data corrected or erased. | |
| <u> </u> | Data must be secure. | |

| 12 (a) | Two from: Number of backing storage devices Type of backing storage devices Capacity/size of (backing) storage (devices) Manufacturers/make Types of (internal) memory Capacity/size of (internal) memory CPU/Processor speed CPU/Processor type Type of sound card Type of graphics card Type of network card How to connect hardware How to configure/install/set up hardware | 2 |
|--------|---|---|
| (b) | Three from: Set-up/installation procedures Start-up procedures Example screen shots/Screen layouts Registration instructions Testing instructions (Telephone) help line Internet help site Internet bulletin boards Users of similar systems Specialist chat-room Troubleshooting guide How to use the system/tutorial How to load software/how to install software How to run software How to save a file How to save a file How to sort How to print Print formats Error messages Software requirements Sample runs Examples of input/output/forms/reports/letters/screens | 3 |

| Question | Answer | Mark |
|---------------|--|------|
| 13 (a) (i) | One from: By coding it S, M, H, T etc By not writing the whole word/by only writing part of the word User drop down table. | 1 |
| (ii) | Two from: Quicker to enter/write down Fewer (data entry) errors Quicker to verify Saves storage space Simpler/easier validation (rules). | 2 |
| (b) | Validation. | 1 |
| (c) | Correct order only 1903 2007 | 2 |
| 14 | Three from: Information stored electronically immediately Time saved as no/reduced registration time needed or at beginning of each lesson Can be linked to swipe cards Helps finds absentees from individual lessons May reduce number of students missing lessons Totals calculated automatically Registration details automatically sent to office/central point Produces attendance certificates automatically Reduces human error Saves office space. Quicker/easier access to information/statistics Improved data security Statistics can be processed more easily (sort, search) Letters can be sent home automatically Quicker data entry Easier to compile reports/graphs | 3 |

| Answer | Mark |
|--|---|
| Four from: | 4 |
| Design of: Documents File structure/valid examples Input forms Input screens/user interface Output screens Printed output Any validation needed Flow charts Structure charts etc Data capture Reports Choosing hardware Choosing software Deciding on test data Queries Fror messages | |
| | Four from: Design of: Documents File structure/valid examples Input forms Input screens/user interface Output screens Printed output Any validation needed Flow charts Structure charts etc Data capture Reports Choosing hardware Choosing software Deciding on test data |

| (b) | Maximum one for stage plus two maximum for description: | 3 |
|-----|---|---------|
| | Analysis | |
| | Research (by observation/interview/questionnaires/examine | |
| | documentation) | |
| | Record information found | |
| | Identify problems with current procedures | |
| | Establish input, output and processing needed | |
| | Identify suitable hardware (and software) | |
| | Identify user requirements. | |
| | | |
| | • Testing | |
| | Use test data | |
| | Using normal/abnormal/extreme | |
| | To ensure all parts of the system are working correctly | |
| | To identify any improvements required | |
| | Identify/document errors | |
| | User testing/testing to see if it meets user requirements | |
| | Test to see if meets design brief | |
| | Implementation | |
| | Create data/file structures | |
| | Create inputs/outputs | |
| | Set up any validation | |
| | Choose method of implementation | |
| | Using direct changeover (big | |
| | bang)/phased/implementation/parallel running | |
| | Use test data | |
| | Using normal/abnormal/extreme | |
| | To ensure all parts of the system are working correctly | |
| | To identify any improvements required | |
| | Train staff to use the system. | |
| | Documentation | |
| | State the purposes | |
| | Limitations of system | |
| | State the hardware and software requirements | |
| | How to use the system | |
| | Input and output formats | |
| | Sample runs | |
| | Error messages. | |
| | Evaluation | |
| | Compared solution with original design | |
| | Conclusions drawn from testing | |
| | Any modifications and improvements made | |
| | Any improvements needed | |
| | Getting user feedback (about new system). | |
| | using questionnaires/interviews | |
| | whether user requirements were met. | |
| | | 0 marks |

Mark Scheme 2359/02 January 2007

| Question | Answer | Mark | | |
|----------|--|------|--|--|
| 1 | Two from: There is always a safety-net/ Backup The new system may crash To check if the new system is running correctly Results from each can be compared Not all workers have to be trained straight away Allows a slow but steady introduction/helps users to adjust to new system gradually Business can still continue with old system Errors (in data transfer from old to new) only show up when system is running. Bugs can be found/removed | | | |
| 2 | Stage (C) (E) F/B B/F A D All correct, 4 marks 3 in correct sequence, 3 marks 2 in correct sequence/correct place, 2 marks 1 in correct place, 1 mark. | 4 | | |

| 3 | Three from: | 3 |
|---|---|---|
| | They must register with the DPA | |
| | The information must be obtained fairly | |
| | The information must be obtained/processed lawfully | |
| | The data will be held only for one or more specified and lawful purpose | |
| | The data will not be used for anything other than that [specified] purpose | |
| | The data will not be disclosed for anything other than that purpose | |
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| | The data must be accurate. | |
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| | The data must be kept up to date | |
| | That data must not be kept for longer than necessary | |
| | That an individual whose data is held is entitled to be informed, upon request by them of any data that is held | |
| | An Individual can have access to such data held by them | |
| | Where appropriate, to have such data corrected or erased. | |
| | Data must be secure. | |

| 4 (a) | Two from: | 2 |
|-------|--|---|
| | Number of backing storage devices Type of backing storage devices Capacity/size of (backing) storage (devices) Manufacturers/make Types of (internal) memory Capacity/size of (internal) memory CPU/Processor speed CPU/Processor type Type of sound card Type of graphics card Type of network card How to connect hardware How to configure/install/set up hardware | |
| (b) | Three from: Set-up/installation procedures Start-up procedures Example screen shots/Screen layouts Registration instructions Testing instructions (Telephone) help line Internet help site Internet bulletin boards Users of similar systems Specialist chat-room Troubleshooting guide How to use the system/tutorial How to load software/how to install software How to run software How to save a file How to search How to print Print formats Error messages Software requirements Sample runs Examples of input/output/forms/reports/letters/screens | 3 |

| Question | Answer | | | | Mark |
|--------------|--|--|--|-----------------|------|
| 5 (a) (i) | One from: By coding i S, M, H, T By not writi User drop of | etc ng the whole wo | rd/by only writing pa | art of the word | 1 |
| (ii) | Fewer (dataQuicker toSaves store | • | | | 2 |
| (b) | Validation. | | | | 1 |
| (c) | Correct order onl | у | | | 2 |
| 6 (a) | Any numberAny numberAny number | er higher than the er outside the allo | lowest allowable nu highest allowable i | number | 1 |
| (b) | The lowest | ends of the allowable number tallowable number | er | | 1 |
| (c) | Number of books 2 1 7 6 | Normal (✓) (✓) | Abnormal (√) | Extreme (✓) | 4 |
| | -1 | | ✓ | | |

Accept normal for 1 book and 6 books

| Question | Answer | Mark |
|----------|---|-------|
| 7 | | 7 |
| | Icons/small pictures Represents many commands The commands do not need typing in Increases the speed which instructions can be given No errors are made typing in instructions Allows the new/inexperienced user to learn how to use the computencies of the computency of the commands of the commands No need to remember/learn commands | uter |
| | Windows Can have individual screens of information May be manipulated to view more than one screen at a time Enable multi-tasking to occur On-screen advice can be viewed at the same time as the problem encountered | 1 |
| | Menus Provide a list of options to choose from Options may be selected using keyboard/mouse/light pen etc The choices do not need typing in Increases speed which choices can be made Fewer errors made when selecting choices Allows the new/inexperienced user to learn how to use the compaquicker Pointers Move around the screen in response to movements of the control device (mouse/joystick/roller-ball/nipple/touch pad etc) Useful/extra information given to user by changing shape of point Allows user to move quickly around the application/between men | lling |

| 8 (a) | Two from: | 2 |
|-------|--|---|
| | A network | |
| | Global/worldwide | |
| | connected through telecommunication links | |
| | using TCP/IP protocols | |
| (b) | 3 from: | 6 |
| | Parental settings [1] allow parents to control viewable content [1] | |
| | Home page [1] display ISP specific content/facilities/help [1] | |
| | Links to other sites [1] to allow access to ISP recognised/approved sites [1] | |
| | Bulletin boards [1] provides electronic 'notice-board' to hold posted messages from members | |
| | Chat rooms [1] allows like minded users to 'converse' using IRC [1] | |
| | News [1] provides up-to-date world-wide events/weather [1] | |
| | Search engine [1] to allow user to find information (using keywords/ phrases) [1] | |
| | Browser [1] to allow user to access web page | |
| | Tutorials [1] to show the user how to navigate the web | |
| | Spam protection [1] to prevent/filter unsolicited e-mails | |
| | Virus protection [1] to block unwanted programs | |
| | Firewalls [1] to prevent unauthorised access. | |
| | Spyware [1] to prevent unauthorised monitoring of computer system [1] | |
| | Video conferencing – [1] using the internet to communicate visually [1] | |
| | VOIP – [1] allows users with the same ISP to use the internet as a phone [1] allows cheaper phone calls [1] | |
| | Dedicated Modem/ Broadband connection [1] to allow users | |
| | to connect to the ISP/internet [1] | |
| | Web hosting [1] to allow user to create own website [1] Online support service [1] to provide instant help [1] | |
| | Online support service [1] to provide instant help [1] Instant messaging [1] allowing users to converse over the | |
| | Instant messaging [1] allowing users to converse over the Internet [1] | |
| | | |

| Question | Answer | Mark |
|----------|---|------|
| 9 | Three from: | 3 |
| | Information stored electronically immediately | |
| | Time saved as no/reduced registration time needed | |
| | or at beginning of each lesson | |
| | Can be linked to swipe cards | |
| | Helps finds absentees from individual lessons | |
| | so can improve security if used | |
| | May reduce number of students missing lessons | |
| | Totals calculated automatically | |
| | Registration details automatically sent to office/central point | |
| | Produces attendance certificates automatically | |
| | Reduces human error | |
| | Saves office space. | |
| | Quicker/easier access to information/statistics | |
| | Improved data security | |
| | Statistics can be processed more easily (sort, search) | |
| | Letters can be sent home automatically | |
| | Quicker data entry | |
| | Easier to compile reports/graphs | |

| 10 (a) | Four from: | 4 |
|--------|--|---|
| | Design of: Documents File structure/valid examples Input forms Input screens/user interface Output screens Printed output Any validation needed Flow charts Structure charts etc Data capture Reports Choosing hardware Choosing software Deciding on test data Queries Error messages | |

| | ximum one for stage plus two maximum for description: | |
|---|---|--|
| • | Analysis | |
| • | Research (by observation/interview/questionnaires/examine | |
| | documentation) | |
| • | Record information found | |
| • | Identify problems with current procedures | |
| • | Establish input, output and processing needed | |
| • | Identify suitable hardware (and software) | |
| • | Identify user requirements. | |
| • | Testing | |
| • | Use test data | |
| • | Using normal/abnormal/extreme | |
| • | To ensure all parts of the system are working correctly | |
| • | To identify any improvements required | |
| • | Identify/document errors | |
| • | User testing/testing to see if it meets user requirements | |
| • | Test to see if meets design brief | |
| • | Implementation | |
| • | Create data/file structures | |
| | Create inputs/outputs | |
| • | Set up any validation | |
| • | Choose method of implementation | |
| | Using direct changeover (big | |
| | bang)/phased/implementation/parallel running | |
| | Use test data | |
| | Using normal/abnormal/extreme | |
| | To ensure all parts of the system are working correctly | |
| | · | |
| • | To identify any improvements required | |
| • | Train staff to use the system. | |
| • | Documentation | |
| • | State the purposes | |
| • | Limitations of system | |
| • | State the hardware and software requirements | |
| • | How to use the system | |
| • | Input and output formats | |
| • | Sample runs | |
| • | Error messages. | |
| • | Evaluation | |
| • | Compared solution with original design | |
| • | Conclusions drawn from testing | |
| • | Any modifications and improvements made | |
| • | Any improvements needed | |
| | Getting user feedback (about new system). | |
| | | |
| _ | using questionnaires/interviews | |

| 11 | Four from: | | | | 4 | | | |
|----|--|----------------|--------------------|----------|---|--|--|--|
| | User int | erviewed for r | requirements | | | | | |
| | Input sc | reen/user inte | erface is designed | /created | | | | |
| | Output format is designed/created | | | | | | | |
| | Set of questions that are going to be asked need to be designed/created. | | | | | | | |
| | Structur | e of knowledg | ge base designed | | | | | |
| | Rule ba | se designed/d | created | | | | | |
| | • Inference | e engine des | igned/created | | | | | |
| | | • | erts is collected | | | | | |
| | | dge entered ir | | | | | | |
| | | owledge base | • | | | | | |
| | | | | | | | | |
| 12 | | | | | | | | |
| | | 1 point | 2 points or more | | | | | |
| | No exps | 1 | 2 | | | | | |
| | 1 exps | 2 | 3 | | | | | |
| | 2 or more exps | 3 | 4 | | | | | |
| | 3 or more exps | 4 | 5 | | | | | |

| Points | Expansions | 5 |
|--|--|---|
| Could use email | Portable devices can be stolen | |
| | Provided he has an email address | |
| | Requires internet access at home. | |
| | Files may be too large for email attachments | |
| | Email may not arrive (must give valid reason e.g. ISP server is down) | |
| He could save his work to a floppy | Too small for large multimedia | |
| | filesSome computers do not have floppy disk drives | |
| • CD-R(W) | School system would have to have CD drive | |
| | Some CDs can only be written to once | |
| • DVD/RW | School system would have to have DVD drive | |
| | Some CDs can only be written to once | |
| Mobile phone/PDA | Easily brokenEasily misplaced/lost/stolen | |
| memory stick | Easy to loseNetwork administrator may need to approve use | |
| • laptop | BulkyTarget for thieves | |
| • iPOD/MP3 | Would need a compatible device/software at home/school. | |
| • FTP | Would need internet access | |
| Hard copy | would have to re enter it/scan it at home | |
| Use own website | Provided not blocked Provided downloads are allowed Would need permission from network administrator | |
| One mark, up to maximum, is availab | | |

Total: 60 marks

General Certificate of Secondary Education ICT A (1094/1994) January 2007 Assessment Series

Unit Threshold Marks

| Unit | | Maximum Mark | a* | а | b | С | d | е | f | g | u |
|-------|-----|-----------------|-----|----|----|----|----|----|----|----|---|
| 2357F | Raw | 60 | | | | 41 | 37 | 34 | 31 | 28 | |
| | UMS | 55 | | | | 48 | 40 | 32 | 24 | 16 | 0 |
| 2357H | Raw | 60 | 43 | 38 | 33 | 28 | 22 | 19 | | | 0 |
| | UMS | 80 | 72 | 64 | 56 | 48 | 40 | 32 | | | 0 |
| 2358 | Raw | 60 | 57 | 51 | 42 | 34 | 28 | 22 | 16 | 10 | 0 |
| | UMS | 120 | 108 | 96 | 84 | 72 | 60 | 48 | 36 | 24 | 0 |
| 2359F | Raw | 60 | | | | 32 | 28 | 24 | 20 | 16 | 0 |
| | UMS | 55 | | | | 48 | 40 | 32 | 24 | 16 | 0 |
| 2359H | Raw | 60 | 38 | 33 | 28 | 23 | 18 | 15 | | | 0 |
| | UMS | 80 | 72 | 64 | 56 | 48 | 40 | 32 | | | 0 |
| 2360 | Raw | 60 | 53 | 44 | 35 | 26 | 22 | 19 | 16 | 13 | 0 |
| | UMS | 120 | 108 | 96 | 84 | 72 | 60 | 48 | 36 | 24 | 0 |

Specification Aggregation Results

Overall threshold marks in UMS (i.e. after conversion of raw marks to uniform marks)

| | Maximum Mark | A * | Α | В | С | D | E | F | G | U |
|------|-----------------|------------|-----|-----|-----|-----|-----|-----|----|---|
| 1094 | 200 | 180 | 160 | 140 | 120 | 100 | 80 | 60 | 40 | 0 |
| | | | | | | | | | | |
| | Maximum | A * | Α | В | С | D | E | F | G | U |
| | Mark | | | | | | | | | |
| 1994 | 400 | 360 | 320 | 280 | 240 | 200 | 160 | 120 | 80 | 0 |

The cumulative percentage of candidates awarded each grade was as follows:

| | A * | A | В | C | D | E | F | G | U | Total No. of Cands |
|------|------------|------|------|------|------|-------|-------|-------|-------|--------------------------|
| 1094 | 2.0 | 10.6 | 38.0 | 65.3 | 82.1 | 93.2 | 98.0 | 100.0 | 100.0 | 457 |
| 1994 | 5.6 | 19.4 | 55.6 | 81.9 | 95.8 | 100.0 | 100.0 | 100.0 | 100.0 | 195 |

For a description of how UMS marks are calculated see; http://www.ocr.org.uk/exam_system/understand_ums.html

Statistics are correct at the time of publication

OCR (Oxford Cambridge and RSA Examinations) 1 Hills Road Cambridge **CB1 2EU**

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(General Qualifications)

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