

71
Candidate Null

General Certificate of Secondary Education 2012

Business Studies

Unit 1: Business Start Up

[GBS11]

TUESDAY 22 MAY, AFTERNOON



TIME

1 hour 20 minutes.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper. There should be enough extra space for your answers. If you do require more space, you may complete your answers on the extra lined pages at the back of this book.

Answer all four questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 75.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question. Quality of written communication will be assessed in questions **4c** and **4d**.

For Examiner's use only			
Question Number	Marks		
1			
2			
3			
4			

Total	
Marks	

Answer all questions

Examiner Only

Marks Remark

1

"A 'franchise' is an agreement between two parties which allows one party, i.e. the franchisee, to market products or services using the trademark and operating methods of the other party, i.e. the franchisor".

Source: whichfranchise.com

(a)	List two examples of businesses which operate as franchises.	
	1	
	2	[2]
(b)	Discuss two advantages for a franchisor of a franchise.	
	1	
	2	
		[4]

		■ Evamir	er Only
(c)	L&L Flowers is a flower shop which wishes to expand by opening another flower shop.	Marks	Remark
	Discuss three factors which might influence the location of the new flower shop.		
	1		
	[2	2]	
	2		
	[2	2]	
	3		
	[2	2]	
(d)	Explain one way L&L Flowers might provide good customer service.		
	[3	3]	

be available to L&L Flowers and explain one advantage and on disadvantage of each source.		
nternal Source		
External Source		
	[6]	

121		Exami	ilei O
(a)	George Best Belfast City Airport is situated just outside Belfast on the road to Holywood.	Marks	Rei
	Identify two different stakeholders in the airport and explain their interest in the airport.		
	Stakeholder 1	[1]	
	Interest		
	Stakeholder 2.	[1]	
	Interest		
		[2]	
(b)	Analysis how the sime of those two stakeholders may be in conflict		
	Analyse now the aims of these two stakeholders may be in conflict.		
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3	(a)	Complete Fig. 1 to name the type of production of each of the
		businesses.

Business	Type of production
Marks & Spencer	
Springvalley Farm	
E Matthews Manufacturing Ltd	

Fig. 1

[3]

Examiner Only Marks Remark

(b)	What is the most appropriate method of production for the following
	producers:

Wedding Dress Designer _____[1]

A Bakery _____[1]

Coca Cola _____[1]

(c)	Explain two factors which	า might	affect the	price o	of a	design	ner
	wedding dress.						

1.				

2. _____

_____[4]

(d)	Discuss two responsibilities of an employee in relation to Health an Safety legislation.	d	Examiner Only Marks Remark
	1		
	2		
		[,]	
(e)	Discuss two responsibilities of an employer in relation to Health and Safety legislation.	d	
	1		
		_	
	2		
		 [4]	
		1.1	

(f) Complete the diagram to represent one channel of distribution used by a company such as Coca Cola.

Examiner Only				
Marks	Remark			
IVIAI NS	Kelliaik			

∀ Wholesale	
↓	

[3]

(g)	Discuss one advantage and one disadvantage for Coca Cola of using
	a wholesaler to distribute its product.

		[4

4	(a)	Define the term "Marketing".

(b) Name a suitable method of advertising for the following situations:

Situation	Method of Advertising
A school is having an Open Night for Primary 7 pupils	
The local council wants the public to know when it is switching on the Christmas lights	
Marks & Spencer are having a sale	

[3]

__ [2]

Discuss two different methods of sales promotion which a retailer might use.		Examir Marks	ner (
Method 1			
Method 2			
	_ [0]		

Analyse the impact which competition might have on the elements on the marketing mix.	Examine Marks
	_
	_
	_
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	_
	[8]

Extra page if required		Examin	er Only
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