Centre Number			Candidate Number		
Surname					
Other Names					
Candidate Signature					



General Certificate of Secondary Education June 2012

For Exam	iner's Use
Examine	r's Initials
Question	Mark
1	
2	
TOTAL	

Business Studies (Short Course)

413013

Unit 13 Business Start Up

Tuesday 22 May 2012 1.30 pm to 2.30 pm

You will need no other materials.

You may use a calculator.

Time allowed

• 1 hour

Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer all questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 40.
- You are reminded of the need for good English and clear presentation in your answers. Quality of Written Communication will be assessed in questions 1(e) and 2(e).



Answer all questions in the spaces provided.

Total for this question: 18 marks

1 Read Item A and then answer the questions that follow.

Item A

Olympic Dreams

Omar never made it to the Olympics. He was once a talented long-jumper and, 10 years after retiring, still has a passion for athletics. Omar is now a youth worker and plans to set up an athletics club. The club will be a social enterprise. It is designed to keep children and teenagers out of trouble. To create an interest in athletics, the club will use some of the London Olympic training facilities.

Members will pay an annual membership fee to cover the costs of running the club. Omar has already arranged a government grant to cover most of his start-up costs. He hopes that he will be able to make a small profit to improve local athletics facilities.

Figure 1 - Athletics club financial data

Membership fee per person	£20 per year
Costs of running the club	£4000 per year



Source: photograph, Getty Images

1 (a)	Explain what is meant by a 'social enterprise'.					
	(2 marks					



	Question 1 continues on the next page
	(3 marks)
	Workings:
	Profit per year:
1 (d)	Using Figure 1 , calculate the profit per year that Omar can expect to make if he attracts 220 members a year.
	Extra space
	(2 marks)
1 (c)	Explain what is meant by 'profit'.
	(2 marks)
	2
	1
	athletics club. Identify two sources of finance that Omar could use to raise the extra £2000.
1 (b)	In addition to the government grant, Omar needs to raise an extra £2000 to start up his

Turn over ▶



1 (e)	Omar wants to carry out market research to help him to decide exactly what his athletics club should offer. He is considering two options:							
	a questionnaire to be answered in PE lessons by 200 local children							
	 a focus group where he would meet with a group of 8 teenagers to discuss the athletics club. 							
	Recommend to Omar how he should carry out his research. Give reasons for your recommendation.							
	(9 marks)							
	Extra space							



]
	18
Turn over for the next question	

Turn over ▶



Total for this question: 22 marks

2 Read Item B and then answer the questions that follow.

Item B

MyTeddyBear.com Ltd

MyTeddyBear.com Ltd was set up 5 years ago by two friends, Prianka and Jemma. The business offers customers the opportunity to buy their own, personalised teddy bears. Customers can personalise a teddy bear to meet their own requirements. They can choose the bear's size, colour, shape, clothes and accessories, and they can add a personal message to the bear. MyTeddyBear.com Ltd sells only through their own website.

The business has a small factory in which the bears are handmade for each customer. The business employs 10 experienced, part-time factory workers who have a range of specialist skills. The factory workers were recruited using only personal recommendations from existing workers.

Demand for bears is highly seasonal, with most of the work coming in the run-up to Valentine's Day and Christmas. These periods often see delays in production because simpler tasks, such as cutting and stuffing, take up a lot of staff time. Workers currently specialise on specific tasks. To help to improve efficiency in the factory, Jemma thinks that more staff training is required so that each worker is trained to cover a greater range of tasks.

The business is still growing and expects to recruit more workers in order to achieve the objective which Prianka and Jemma have set for next year: to increase profit by 50% in 2013.



Source: photograph, *Thinkstock*

2 (a)	Explain one problem for <i>MyTeddyBear.com Ltd</i> of using part-time staff instead of full-time staff in the factory.				
	(2 marks)				



2 (b)	Explain one possible benefit and one possible problem for <i>MyTeddyBear.com Ltd</i> of using only personal recommendations when recruiting new factory workers.					
	Benefit					
	Extra space					
	Problem					
	Eytra space					
	Extra space					
	(4 marks)					
2 (c)	Explain one benefit to <i>MyTeddyBear.com Ltd</i> of selling only through their own website.					
	(2 marks)					
	Extra space					
	Question 2 continues on the next page					





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Extra space	 				



2 (e)	Prianka and Jemma agree that, if the business is going to grow, they must improve efficiency in the factory.
	 Prianka thinks that introducing cutting and stuffing machines is the best way to improve efficiency.
	• Jemma thinks that providing more staff training is the best way to improve efficiency.
	Recommend which you think is the best way for <i>MyTeddyBear.com Ltd</i> to improve efficiency. Give reasons for your recommendation.
	(9 marks)
	Question 2 continues on the next page





Extra space	

END OF QUESTIONS









