

## Pearson Edexcel Functional Skills – Entry 2

# English

## Entry 2 Reading TASK F

### Set 3

Controlled Assessment Material

**Valid from September 2013 to August 2014**

Learner name

Learner signature and date

Turn over ►

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PEARSON

**Read Text F1 and answer questions 1 to 4.**

**Text F1**

Kumi reads this card.

**Parcel Service**

**Sorry we missed you.**

We tried to deliver a parcel to you today but you were out.

You can collect your parcel from our centre:

Open 8 am – 7 pm Monday to Saturday

Closed on Sunday.

Please bring two of the following:

- photo ID
- passport
- driving licence
- proof of address.

You must bring this card with you.

Delivery code: A21B

Please wait 24 hours before collecting your parcel.

## Text F1 questions

### 1 Write your answers on the lines below.

Name **two** items Kumi has to bring when she collects her parcel.

1 .....

2 .....

**(Total for Question 1 = 2 marks)**

### 2 Put a tick ☒ in the correct box.

Which of these words would come first in a dictionary?

|          |         |  |
|----------|---------|--|
| <b>A</b> | deliver |  |
| <b>B</b> | wait    |  |
| <b>C</b> | bring   |  |

**(Total for Question 2 = 1 mark)**

**3 Write your answer on the line below.**

How many hours should Kumi wait before she collects her parcel?

.....

**(Total for Question 3 = 1 mark)**

**4 Write your answer on the line below.**

When is the centre closed?

.....

**(Total for Question 4 = 1 mark)**

**TEXT F2 BEGINS ON THE NEXT PAGE**

**Read Text F2 and answer questions 5 to 9.**

**Text F2**

Kumi's parcel is damaged. She completes this form.

**Parcel Service Claim Form**

All sections of the form must be completed.

Please complete the form using black ink.

**Section One**

1. Name: *Kumi Lakhani*
2. Address: *14 Vale Road, Estrick*
3. Telephone number: *1236 5492*
4. Email address: *Kumi.Lakhani@Estrick.web*

**Section Two**

Please describe the damage to your parcel:

*The parcel is open. The books are wet.*

Please hand this form to the Centre Reception.

We will contact you in 10 days.

## Text F2 questions

5 Put a tick ☒ in the correct box.

What does Kumi write at Number 4?

|          |                      |                          |
|----------|----------------------|--------------------------|
| <b>A</b> | her address          | <input type="checkbox"/> |
| <b>B</b> | her email address    | <input type="checkbox"/> |
| <b>C</b> | her telephone number | <input type="checkbox"/> |

(Total for Question 5 = 1 mark)

6 Put a tick ☒ in the correct box.

When will the parcel service contact Kumi?

|          |            |                          |
|----------|------------|--------------------------|
| <b>A</b> | in 10 days | <input type="checkbox"/> |
| <b>B</b> | in 12 days | <input type="checkbox"/> |
| <b>C</b> | in 14 days | <input type="checkbox"/> |

(Total for Question 6 = 1 mark)

7 Write your answer on the lines below.

Look up the word **damage** in your dictionary and write down what it means.

.....

.....

.....

.....

(Total for Question 7 = 1 mark)

**8 Write your answer on the line below.**

What is damaged in the parcel?

.....

**(Total for Question 8 = 1 mark)**

**9 Write your answer on the line below.**

Where should Kumi hand in the form?

.....

**(Total for Question 9 = 1 mark)**