

Edexcel Functional Skills – Entry 3

English

Entry 3 Reading TASK D

Set 2

Controlled Assessment Material

Valid from September 2010 to August 2011

Turn over ►

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Read Text D1 and answer questions 1 to 4.

Text D1

You read this notice on the wall of the Dry Cleaning shop.

DRY CLEANERS

Notice to customers

Before you give us your clothes for dry cleaning, please check and empty pockets. Make sure that there are no coins, tickets, plastic cards or loose buttons.

Inform the staff of any special requests when you bring the garment in.

You must tell staff if:

- there are any tears or holes in the garment
- there are any stains
- the garment is delicate

Dry cleaning must be paid for in full when you pick it up. You can pay by cash, credit or debit card.

You will not be able to pick up your garment without your ticket.

Garments not collected after 28 days will be donated to local charities. See our website for a list of charities we support.

Text D1 questions

1 Put a tick ☒ in the correct box.

What do you need to do before you give your garment to the dry cleaners?

A	Pay in full	
B	Keep your ticket	
C	Check and empty the pockets	
D	Look at the website	

(Total for Question 1 = 1 mark)

2 Write your answer on the lines below.

Look up the word '**garment**' in your dictionary and write down what it means?

.....

.....

.....

.....

(Total for Question 2 = 1 mark)

3 Write your answer on the lines below.

List **two** things about the garment that staff should be informed about.

1

2

(Total for Question 3 = 2 marks)

4 Write your answer on the line below.

According to Text D1, when would a garment be donated to a local charity?

(Total for Question 4 = 1 mark)

TEXT D2 BEGINS ON THE NEXT PAGE

Read Text D2 and answer Questions 5 to 8.

Text D2

You read this at the dry cleaners.

DRY CLEANERS

Services and Prices

Most items will be suitable for dry cleaning but some need steam cleaning.

Alterations include new zips and buttons, mending tears, lengthening and shortening garments.

There is a set price for alterations, as well as extra costs to pay for the materials used.

Ironing can be done on the same day if brought in before 11.00am.

Standard services and prices

Item	Dry Clean	Steam Clean	Alterations
Shirt	£2.50 24 hours	£2.80 48 hours	£3.00 1 week
Trousers Dress Skirt	£2.00 24 hours	£2.30 24 hours	£3.99 1 week
Suit	£5.00 36 hours	£6.00 48 hours	£4.00 2 weeks

Text D2 questions

5 Write your answer on the lines below.

According to Text D2, list **two** types of cleaning.

1

2

(Total for Question 5 = 2 mark)

6 Put a tick ☒ in the correct box.

How many hours does it take to steam clean a skirt?

A	11 hours	
B	24 hours	
C	36 hours	
D	48 hours	

(Total for Question 6 = 1 mark)

7 Put a tick ☒ in the correct box.

Which garment takes two weeks for an alteration?

A	Suit	
B	Trousers	
C	Dress	
D	Shirt	

(Total for Question 7 = 1 mark)

8 Write your answer on the line below.

If a garment is brought in at 11.30am can it be ironed the same day?

(Total for Question 8 = 1 mark)
