Centre Number			Candidate Number		
Surname					
Other Names					
Candidate Signature					

For Examiner's Use						
Examine	r's Initials					
Question	Mark					
1						
2						
TOTAL						



Functional Skills Certificate
June 2014

# **Functional English**

47252

Component 2 Writing

Level 2

Friday 16 May 2014 1.30 pm to 2.30 pm

You will need no other materials.

#### Time allowed

• 1 hour

#### Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer both questions.
- You must answer the questions in the spaces provided. Do not write outside the box around each page or on blank pages.
- Do all rough work in this book. Cross through any work that you do not want to be marked.

#### Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 30.
- You are reminded of the need for good English and clear presentation in your answers.
- You may use a dictionary.

### **Advice**

• You are advised to spend about 30 minutes on each question.



# Answer both questions.

2

You are advised to spend about 30 minutes on each question.

You have taken out a subscription with IceCold Internet Services but you feel it has not lived up to expectations.

# **IceCold Internet Services**

Britain's newest and coolest internet service provider.

Join today for just £10 a month.

Fastest downloads – films and songs in seconds!

Free email – 8 email addresses

Web space – unlimited web space for private use

Free superfast router – wi-fi with a wind chill factor!

Contact customer services at: icecold@email.com

Write an email to customer services informing them of your dissatisfaction with their service and persuading them to refund your subscription.

## Remember to:

- plan your answer
- write accurately in sentences and paragraphs.

[15 marks]

Plan your answer he	re:		



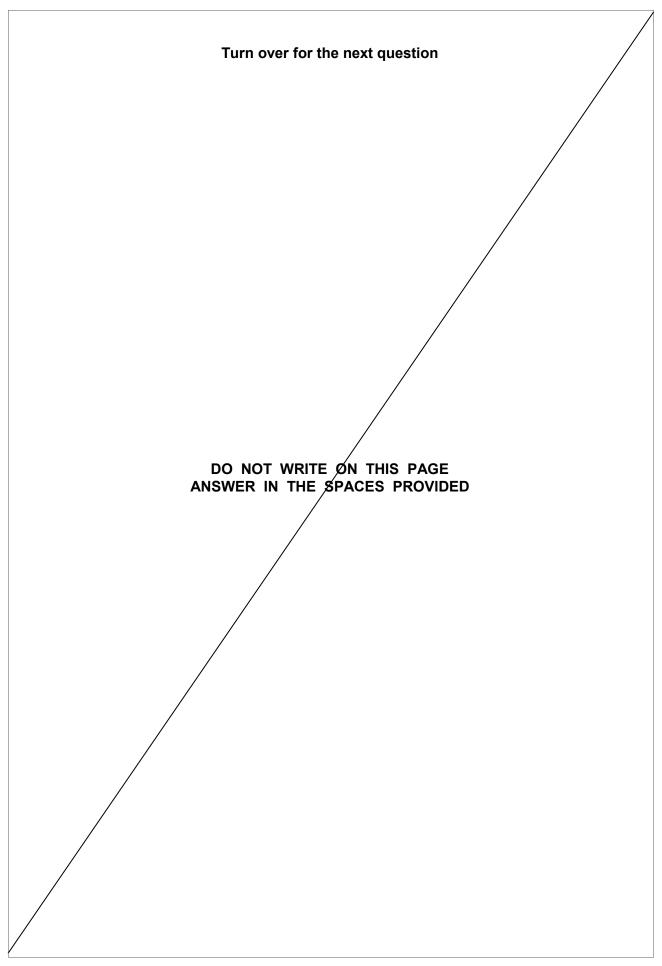
rite your email here:		
• • •	New Message	
To:	icecold@email.com	
Cc:	:	
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15





2	You work for a community newspaper that is read by a range of different age groups and backgrounds. You have received the following note from the editor.
	Hi,
	As we're covering the theme of 'outdoor life' in this month's edition, I need a lively article about why people should spend more time outdoors. I want an article with a good range of information and ideas that will appeal to our readers. I hope the article will make people think about their lifestyle and the benefits of being more active and engaged with the world.
	Could you write this article for me?
	Write the article for the newspaper.
	Remember to:
	<ul> <li>plan your answer</li> <li>write accurately in sentences and paragraphs.</li> <li>[15 marks]</li> </ul>
	Plan your answer here:



	_			_



-				

**END OF QUESTIONS** 

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