

October 2013 Examination – P62 Life, critical illness and disability claims	
Question	Syllabus learning outcome(s) being examined
1	4 - Know how to determine the validity of claims 1 - Understand the main claim benefit types, claims philosophy and the role of the claims department 8 - Understand legal and regulatory issues
2	1 - Understand the main claim benefit types, claims philosophy and the role of the claims department
3	6 - Understand financial assessment of income protection claims
4	3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims
5	4 - Know how to determine the validity of claims
6	5 - Understand medical aspects of claims assessment 8 - Understand legal and regulatory issues 4 - Know how to determine the validity of claims
7	8 - Understand legal and regulatory issues 4 - Know how to determine the validity of claims 2 - Understand the initial claim considerations
8	4 - Know how to determine the validity of claims
9	3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims 5 - Understand medical aspects of claims assessment
10	5 - Understand medical aspects of claims assessment
11	2 - Understand the initial claim considerations 4 - Know how to determine the validity of claims
12	3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims
13	4 - Know how to determine the validity of claims
14	8 - Understand legal and regulatory issues 4 - Know how to determine the validity of claims 1 - Understand the main claim benefit types, claims philosophy and the role of the claims department
15	1 - Understand the main claim benefit types, claims philosophy and the role of the claims department 3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims 6 - Understand financial assessment of income protection claims
16	1 - Understand the main claim benefit types, claims philosophy and the role of the claims department 2 - Understand the initial claim considerations 3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims 5 - Understand medical aspects of claims assessment
17	1 - Understand the main claim benefit types, claims philosophy and the role of the claims department 3 - Understand the main claims assessment tools and their application 4 - Know how to determine the validity of claims 5 - Understand medical aspects of claims assessment 8 - Understand legal and regulatory issues