

**9/11: Phone calls from the towers.**

The candidate has defined an area for the investigation and narrowed this down to an appropriate focus. She has devised a methodology that will support the investigation, and uses the linguistic approaches rigorously and accurately. She is fully aware of the contextual factors in her data, and is aware of the significance of her research results. The investigation is fluent, confident and controlled, and presented in a way that is accessible to the reader. The candidate is open-minded in the approach to the data, and draws conclusions fully from the findings.

The candidate shows awareness of potential weaknesses in her data, and takes these into account in her discussion of her methodology. She is careful in her analysis and her conclusions to make it clear that these apply to this data – a more extensive analysis might have different findings.

The final piece is slightly over the word count, therefore part of the evaluative section cannot be rewarded. This investigation is at the top of the top band for all AOs, but is penalised by one mark under AO1 for the resulting incomplete text.

Overall mark: 55

NB The corresponding Task 1 can be found in full in the examiner's report 2010 for this unit.