

**MARK SCHEME for the October/November 2009 question paper
for the guidance of teachers**

9691 COMPUTING

9691/31

Paper 31 (Written), maximum raw mark 90

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- 1 (a) Any sensible organisation e.g. supermarket.
- (b) e.g. for a supermarket:
- Customer names and addresses from deliveries
 - valuable to advertisers/gives a breakdown of who the typical shopper is from their neighborhood
 - Amounts of goods sold in period of time
 - allows comparison between brands to ensure popular brand stocked/ to act as bargaining tool when setting costs of goods
 - Bank account details/credit card details linked to addresses
 - Mail order companies to know who to send expensive offers to
 - Goods bought by individual shoppers
 - to sell to mail order companies/aimed mailshots
 - Sales over different parts of the store
 - to help with designing layout to maximise profits
 - Individuals who respond to mailshots/offers
 - target offers at responsive customers.
- (1 per -, max 3 pairs, max 6) [6]
- 2 (a) -Intranet is a closed/private network rather than open/public network
- More secure because access controlled by bank...
 - by use of IDs and passwords
 - level of access
 - cuts down on time wasted on junk mail/unsuitable material.
 - All important because the information is very sensitive.
- (1 per -, max 4) [4]
- (b) Problems:
- Hackers attack communications
 - Hackers attack customer data
 - Data being distributed leading to unsolicited communications
- Measures:
- Encrypting data
 - Digital signatures to guarantee reliability of source
 - Passwords to enter user's area/database
 - Use of firewall to block unwanted access
 - Workers subject to D.P. legislation
 - Portable storage devices not allowed.
- (1 per -, max 2 for concerns, max 4 for solutions, max 5) [5]
- 3 (a) Marks points:
- Address in instruction is decoded
 - Contents of that memory location contain an address
 - The address of the data to be used.
- [3]
- (b) -Some areas of memory cannot be addressed because size of memory address > space available in instruction
- Memory address will fit in a memory location
- [2]

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- 4 (a)** -Terminal (with small amount of processing power)
 -Normal peripherals of mouse/key board/screen/printer
 -Storage in form of hard drive (to store confidential documents)
 -Storage in form of flash memory/cartridge... (to allow portability of data)
 (1 per -, max 3) [3]
- (b)** -Cable
 -fixes position of machine
 -secure
 -Wireless
 -can move machine and yet remain in contact
 -insecure, subject to hacking/eavesdropping.
 -coax cable
 -cheap to install for school
 -fibre-optic connection
 -more secure/faster transmission of data
 (1 for two methods; 1 each for comparisons; 1 for general point. Max 3) [3]
- (c) (i)** -Individual who can be covered for time off/Whole group who could be trained en masse if school admin did not function
 -Learning about system requirements/learning about the use of the software
 -Comparison between technical and user requirements
 (1 per -, max 2) [2]
- (ii)** -Can be done in own time
 -At own pace
 -No personality clashes with tutor
 -Can learn on actual software to be used
 -Done without affecting running of school/no down time
 -Electronic, so progress can be automatically monitored.
 (1 per -, max 4) [4]
- (d) (i)** Advantage: Searching is quicker because a binary search can be used.
 Disadvantage: When index needs changing many of the contents must be moved. [2]
- (ii)** -Insert details in file
 -Insert index entry in one of free space list
 -Start from head of list pointer
 Repeat
 -If points to value > new student
 -Then alter pointers to insert new value here in list. End
 -Else follow pointer to new value to compare
 -Until no more values in list
 -Insert new value and move null pointer. End
 (1 per -, max 6) [6]

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- 5** -Address of instruction copies from PC to MAR
 -PC incremented
 -Instruction at address stored in MAR copied to MDR/MBR
 -Instruction copied from MDR/MBR to CIR
 -Instruction code in CIR is decoded
 -Address in CIR copied to MAR
 -Because Jump instruction, address in MAR copied to PC
 (1 per -, max 6) [6]
- 6** Lexical:
 -Instructions are tokenised
 -Some of characters must be combined to create token for keyword
 -If keyword does not exist in internal dictionary of keywords
 -check for valid variable name
 -against rules stated in BNF
 -Error is reported
 Syntax:
 -Each keyword has an associated syntax
 -Tokens are checked to ensure that they match the syntax for that keyword.
 - e.g. Do left and right brackets match?/Does punctuation for Print keyword match rules?/...
 -error is reported (only credit once)
 (1 per -, max 5) [5]
- 7 (a) (i)** An application where the output is produced quickly enough to affect the next input. [1]
- (ii)** -Any sensible example e.g. Check a PIN at an ATM machine
 -must be done before offering a service on the card proffered. [2]
- (b)** -Touch sensor to ensure that window is not opened
 -Pressure sensor/pad by door to sense someone stepping on it
 -Infra-red sensor to pick up body heat of someone in room
 -Sound sensor to hear broken glass if window broken
 -Light sensor to detect when a light beam is broken
 (2 per -, 1 for sensor + 1 for use. N.B. uses are examples, max 3 sensors) [6]
- 8 (a) (i)** -A table holding information about the database
 -Used by managers of the database, not users
 -Maps logical database to physical storage
 -Allows existence check on data to be carried out.
 (1 per -, max 2) [2]
- (ii)** -The language used to allow the manager to write the...
 -description of the data items to be stored in the database
 -defines the structure of the tables. [2]
- (iii)** -Language used allow user to access data...
 -store data...
 -change data in a database
 -search for data in the database.
 (1 per -, max 2) [2]

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- (b) (i) -Most items of data only need to be stored once...
 -because tables are linked allowing the contents of all tables to be used via access to one. [2]
- (ii) -Access to areas of data can be easily controlled because...
 -users each have their own view of data
 -DBMS can control views using access rights.
 -Regular back ups of the data can be made...
 -automatically by the DBMS to alternative hardware.
 (1 per -, max 2) [2]
- (iii) -less chance of contradictions being caused
 -as most information is only stored once.
 -data protected from misguided or malicious processing/alteration
 -leading user to trust in the correctness of the data
 (1 per -, max 2) [2]
- 9 (a) (i) Only one user has access at a time. [1]
- (ii) -Application Programming Interface
 -provides platform to run software
 -file management
 -manipulation of files
 -memory management
 -paging/virtual memory/scheduling
 -processor management
 -interrupt handling/scheduling
 -I/O management / handles data transfers
 -between areas of processor/between primary memory and secondary storage.
 -device drivers / handles data between processor and I/O peripherals
 -using instructions in device drivers and control of buffers
 - user interface
 -a method of communicating with computer/suitable example
 -Utility software
 -offers series of software to carry out housekeeping/monitor and maintain and use the hardware.
 -Security/privacy
 -will protect data by copying to other media automatically/sets up passwords to restrict access to files.
 (1 per -, max 2 components, max 4) [4]
- (b) (i) -O.S. hides the complexities of the system from users.
 -User believes that their computer is a stand-alone.
 -User is unaware of sharing resources.
 (1 per -, max 2) [2]
- (ii) -Sets up files and directories for user.
 -Allows group access to some files.
 -Access to files dictated by user I.D.
 (1 per -, max 2) [2]

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- 10**
- (i) -Information must be collected before anything else is done.
 -Documentation is done alongside all other tasks
 -Information must be analysed before solution attempted.
 -Data files can be created alongside problem solution.
 -Design must be completed before software can be written.
 -Design and software can be done alongside data files.
 -Testing must be documented.
 -Project must be finished before implementation.
 (1 per -, max 6) [6]
- (ii) -Critical Path: AGH or ABDFH. [1]
- (iii) -Least Time: 29 days. [1]