

OXFORD CAMBRIDGE AND RSA EXAMINATIONS
A2 GCE
F295/01

BUSINESS STUDIES
People in Organisations

THURSDAY 24 JANUARY 2013: Morning

DURATION: 2 hours
plus your additional time allowance

MODIFIED ENLARGED 18pt

Candidate forename		Candidate surname	
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Centre number						Candidate number				
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Candidates answer on the Question Paper.

OCR SUPPLIED MATERIALS:

Resource Booklet

OTHER MATERIALS REQUIRED:

A calculator may be used

READ INSTRUCTIONS OVERLEAF

INSTRUCTIONS TO CANDIDATES

- **Write your name, centre number and candidate number in the boxes on the first page. Please write clearly and in capital letters.**
- **Use black ink. HB pencil may be used for graphs and diagrams only.**
- **The information required to answer questions 1–6 is contained within the Resource Booklet.**
- **Answer ALL the questions.**
- **Read each question carefully. Make sure you know what you have to do before starting your answer.**
- **Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).**

INFORMATION FOR CANDIDATES

- **The number of marks is given in brackets [] at the end of each question or part question.**
- **The total number of marks for this paper is 60.**
- **Your Quality of Written Communication will be assessed in question marked with an asterisk (*).**

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Answer ALL questions.

1 Calculate the labour turnover for Furlongs in 2012.

Give your answer correct to one decimal place.

[4]

Analyse TWO likely human resource issues for Furlongs as a result of its labour turnover.

[6]

[illegible]

Evaluate the benefits to Furlongs of employee participation.

[13]

[illegible]

[illegible]

[illegible]

[illegible]

4 Analyse ONE likely consequence for Furlongs of complying with health and safety legislation. [6]

[illegible]

5 Discuss whether on-the-job training would be the most appropriate method of training for Furlongs. [13]

[illegible]

[illegible]

[illegible]

[illegible]

6* Considering human resources AND OTHER ISSUES, should Furlongs continue to open on Sundays? Justify your view. [18]

[illegible]

[illegible]

[illegible]

[illegible]

END OF QUESTION PAPER

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