

**Thursday 24 January 2013 – Morning**

**A2 GCE BUSINESS STUDIES**

**F295/01** People in Organisations

Candidates answer on the Question Paper.

**OCR supplied materials:**

- Resource Booklet

**Other materials required:**

- A calculator may be used

**Duration: 2 hours**

**MODIFIED LANGUAGE**



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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**INSTRUCTIONS TO CANDIDATES**

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- The information required to answer questions 1–6 is contained within the Resource Booklet.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Do **not** write in the bar codes.

**INFORMATION FOR CANDIDATES**

- The number of marks is given in brackets [ ] at the end of each question or part question.
- The total number of marks for this paper is **60**.
- Your Quality of Written Communication will be assessed in question marked with an asterisk (\*).
- This document consists of **16** pages. Any blank pages are indicated.



**A calculator may  
be used for this  
paper**

Answer **all** questions.

- 1 Calculate the labour turnover for Furlongs in 2012.

Give your answer correct to one decimal place.

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..... [4]

[6]

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**4** Analyse **one** likely consequence for Furlongs of complying with health and safety legislation.

[6]

- 5 Discuss whether on-the-job training would be the most appropriate method of training for Furlongs. [13]

[illegible]





- 6\*** Considering human resources **and other issues**, should Furlongs continue to open on Sundays? Justify your view. **[18]**

[illegible]



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