

OXFORD CAMBRIDGE AND RSA EXAMINATIONS
A2 GCE
F295/01
BUSINESS STUDIES
People in Organisations
WEDNESDAY 17 JUNE 2015: Afternoon
DURATION: 2 hours
plus your additional time allowance
MODIFIED ENLARGED 24pt

Candidate forename						Candidate surname				
Centre number						Candidate number				

Candidates answer on the Question Paper.

OCR SUPPLIED MATERIALS:
Resource Booklet (F295/01/RB)

OTHER MATERIALS REQUIRED:
A calculator may be used

A CALCULATOR MAY BE USED FOR THIS PAPER
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READ INSTRUCTIONS OVERLEAF

INSTRUCTIONS TO CANDIDATES

Write your name, centre number and candidate number in the boxes on the first page. Please write clearly and in capital letters.

Use black ink. HB pencil may be used for graphs and diagrams only.

The information required to answer questions 1–6 is contained within the Resource Booklet.

Answer ALL the questions.

Read each question carefully. Make sure you know what you have to do before starting your answer.

Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).

INFORMATION FOR CANDIDATES

The number of marks is given in brackets [] at the end of each question or part question.

The total number of marks for this paper is 60.

The Quality of Written Communication will be assessed in the question marked with an asterisk (*).

Any blank pages are indicated.

Answer ALL questions.

1 Using Table 1, calculate the percentage lateness rate for the packaging department in March 2015. (Give your answer correct to one decimal place.)

[4]

[6]

[illegible]

[illegible]

[illegible]

[illegible]

4 Analyse TWO likely benefits to RUL of introducing a Training Needs Analysis (TNA). [6]

[illegible]

5 Discuss how George should deal with Bob's dismissal of Jessica. [13]

[illegible]

[illegible]

[illegible]

6* Considering human resources AND OTHER ISSUES, should RUL introduce additional machines into the production process? Justify your view. [18]

[illegible]

[illegible]

[illegible]

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