

Candidate forename						Candidate surname					
Centre number						Candidate number					

OXFORD CAMBRIDGE AND RSA EXAMINATIONS
ADVANCED GCE
F295
BUSINESS STUDIES
People in Organisations

FRIDAY 10 JUNE 2011: Morning
DURATION: 2 hours

SUITABLE FOR VISUALLY IMPAIRED CANDIDATES

Candidates answer on the question paper.

OCR SUPPLIED MATERIALS:

Resource booklet

OTHER MATERIALS REQUIRED:

A calculator may be used

READ INSTRUCTIONS OVERLEAF

INSTRUCTIONS TO CANDIDATES

- **Write your name, centre number and candidate number in the boxes on the first page. Please write clearly and in capital letters.**
- **Use black ink. Pencil may be used for diagrams only.**
- **The information required to answer questions 1–6 is contained within the resource booklet.**
- **Read each question carefully. Make sure you know what you have to do before starting your answer.**
- **Write your answer to each question in the space provided. Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).**
- **Answer ALL the questions.**

INFORMATION FOR CANDIDATES

- **The number of marks is given in brackets [] at the end of each question or part question.**
- **The total number of marks for this paper is 60.**
- **The quality of your written communication will be taken into account when marking your answer to the question labelled with an asterisk (*).**

Answer ALL questions.

- 1 Using Table 1 on page 5 in the Resource Booklet, calculate the difference in pay for a BNL employee if the proposed piece rate system is introduced. (Assume an employee works 46 hours on the present pay system and is able to pack nine pallets an hour for 46 hours in the proposed piece rate system.)**

Answer: _____ **[4]**

[illegible]

[6]

[illegible]

[6]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

Considering human resources AND OTHER ISSUES, should BNL introduce a system of employee participation? Justify your view.

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

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